

Neighbors for Neighborhoods (N4N) Survey Comments

Survey Dates: 11/25-12/11, 2020

Written Comments:

Survey

Questions #6: What problems have you experienced with STVRs?

- 7 Dogs barking
- 12 STVR's in my neighborhood are pretty far away from our house so they don't pose a problem...yet.
- 13 Drunken parties during Covid. Large groups. Not wearing masks, roaming the area, vomiting in the street.
- 14 I think it's affecting the health of neighbors-the stress of it all!
- 16 Speeding; odor of marijuana so heavy we could not be in our own yard !
- 43 I would have reconsidered purchasing if I had known there were so many stvrs in my neighborhood
- 49 I have not had any issue with STVR's in my neighborhood. 90% of our clients that come to PGA West are in their 50's to 80's and have made many friends. They support our restaurants, local businesses and many end up buying houses here. I am fully supportive of STVR's. I also have a STVR that I rent to snowbirds every year, also do my neighbors and we are very pro-active in our efforts to not only protect our homes but also the lives of our neighbors.
- 56 Parking RV and travel trailers for longer than the 72 hour period.

We have to continually call Code Compliance and the STVR Hotline every weekend, due to the selected problems.
- 59 Party dropping paper plates w food between the 2 property fences.
- 71 Fireworks
- 72 It's taken the neighbor out of our neighborhood. We don't have neighbors anymore, just people who come and go and don't really care about anything but their getaway. Different set of circumstantial problems.
- 78 I'm worried it will affect resale prices.
- 79 The ones on our street are at the other end of the block, however it is only a matter of time before they are everywhere.
- 83 Unit had about 15 preteen boys jumping on Stadium 17 green and sledding down hill on cardboard boxes. They ignored our complaints. This happened a couple times with the same unit.
- 85 Outdoor patio lights that shine into our bedroom has been left on all night. Faulty door bell ringing. Dogs not leashed and entering out home in the early evening. Dogs barking
- 93 STVR people trespass on PGA West private golf courses to hit golf balls, take walks, play frisbee, walk their dogs, have their young children play in the sand traps while people are golfing - like it's a free park.
- 121 Children running around unsupervised - pools, golf course etc
- 122 Heckling from renters while golfing, dogs off leash, underage children driving golf carts on public streets
- 127 Condos have very little soundproofing so banging doors is an issue. We usually introduce ourselves and explain issue. It's been fine unless there are children in rental unit.
- 132 We purchased a home in a gated, private golf course community. There is nothing about the words "gated" or "private golf course" that led us to believe we'd ever be confronted with the noise, streets crowded with cars, or general commotion that goes on when people who are trying to enjoy their vacation decide to do it in our quiet community. The two do not go together! I'm sick of the renters abusing our private facilities and treating my home like a resort.
- 135 And concern for bringing in COVID related illnesses because they do not follow any guidelines regarding masks or social distancing
- 140 Intrusive lighting from an automated system synchronized to a musical sound source.
- 145 I'm a premier golf member at PGA West. Renters have used one of the private golf courses as though it were public green space. I've had their dogs chase me while I was on the course with the renter/dog owner standing by saying their dog has a right to be there. Really?!?

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- 149 We live in Palmer on a very private lake of 22 homes. At this time we have 4 rentals with a possible 2 plus more. This lake is small and after the waterfalls are off the noise from the parties is very distressing. Even in the day time! Thankfully outdoor speakers have be banned.
- 152 No impact at all. Most STVR residents I've met are very nice and comply with the rules.
- 156 When I play on the PGA West golf courses in the afternoons and early evenings, often there are more people sneaking on to play than members. There is also constant golf cart traffic on the courses by renters and use of the courses as dog runs and athletic fields. I'm tired of having to worry about normal golf shots injuring children who are using the courses as a park. The poolside yelling and loud music also is obnoxious.
- 169 No idea who rentals are. No understanding of rules and regulations.
- 174 In fact, some full time residents create noise from parties and relatives visiting.
- 175 House next door is a revolving STVR with 4 different sets of renters in a 12 day period. They are here to party and play, seemingly without regard to the neighbors. The last group were in the pool and spa until 2 am. We have seen dogs on leashes on the golf course property as well as peeing on neighbors yard instead of walking a block down the road to the dog park. We come to the desert to relax and enjoy our home away from home but the constant flow of renters next door is having a negative
- 179 I have a rental next door. I would like to see the city continue to tax the rentals and use the funds to make la Quinta a better place.
- 213 Traffic
- 214 Trashing golf courses
- 236 Verbal abuse by telling them to get off the golf course as it is private. Then threatened physically by a 30 year old man who wanted to hit me.
- 238 Even if behaviour was good (which it is not), with the proliferation of STVRs there is a significant loss of community feel. In the case of PGA West, loss of golf memberships risks the viability of the club which would impact the entire community.
- 239 The two part-time rentals near my home are the NICEST on my street. The guests are quiet and come and go with very little notice. I have a neighbor next door that has two visible broken windows and a loud dog. A neighbor across the street in a yearly rental has a broken garage door, an unkept lawn and old faded paint-total disrepair. If there are a few bad apples in the cart then get rid of them but overall these properties are increasing the value of my home and the quality of my neighborhood.
- 244 Renter Turnover next door is typically only hours apart. How can this be safe for our community during the pandemic?
- 253 Hitting balls on he golf course, making the course there park and playground
- 260 General lack of consideration of others and no pride of ownership. Rental is a business that wants to keep profits up and expenses down. Does not match resident's life styles.
- 271 Having sex in community pool.
- 283 Full time residents, who are fulll paying golf membership owners, questioning staying here at PGAWest because of the SHORT TERM RENTALS and all of the problems. And the club NOT RESPECTING/ ENFORCING the current rules and regulations.
- 291 I have STR two doors down on both sides of my home. The noise is mostly from children using the pool No different than when my grandchildren use my pool.
- 298 The thpocal impact I've had with renters has been positive. They usually are thrilled to be there.
- 314 The weekend rentals tend to be the most disruptive.
- 318 non residents or renters using the cart path as a running path or walking their dogs, while the private golf courses are open and have active players.

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- 328 "Safety" is big...our residential streets were not designed for increased parking on both sides of street due to cars from STVR's, then compounded with groups of 2/3/4 sometimes 5 or 6 bikers, walkers, walkers with kids in tow on bibles, strollers or skateboards. We have to be EXTREMELY vigilant while driving our cars or golf carts, especially after dark!
- 332 Do not support short term rentals
- 359 We are not a motel 6 community, that's why there are hotel, motels, Inn and Resorts.
- 368 Our renters are pretty respectful
Of all around
- 370 Rude reheat behavior when I've asked politely to please keep the noise down my son wants to go snowboarding
- 371 Not adhering to pet policies & picking up after their dogs.
- 374 Few buyers want to buy a home in a development or on a street with heavy STVR density. Reduction in value of house long term when STVR's are present.
- 381 Amazingly, renters must think the hedge separating back yards is soundproof ...!!
- 384 Has violated our CC&Rs regarding quiet enjoyment. STVRs also are costing our association in manpower and dollars to monitor our situation,
- 397 Calls to our other residence in another state at 2:30 in the morning
- 407 Our gated community is no longer "gated" with so many strangers allowed in and use of our gate codes.
- 413 Damage to the golf course by individuals playing football, throwing frisbees to their dogs or kids jumping on the sprinklers. Hostile response by STVR guests. Concerns regarding CoVid & inability to Contact Trace. Large crowds at neighborhood businesses & events. Security worries when STVR guests change every 2-3-4 days. STVR guests bringing dogs on property with no way to know if they are licensed + vaccinated + Dog poop not cleaned up.
- 428 We are an older community and having all of these outsiders come into our neighborhoods by the droves we are losing control of PGA West Covid's Safety standards that we all are committed to!!!
We do not where they are coming from and who they have been in contact with when they enter our community. This has to be controlled for our safety and well being!!!!!!
- 467 people come here to vacation and think that they can live in ways that they don't at home. no rules no respect no consideration for anybody around very rude I don't want my neighborhood turned into a commercial rental Zone
- 469 My experience has been positive and all the families and golfers have been great and respectful. I would hate to see STVR go away as I have meet great families and owners throughout the years. It is sad that being a resident this long and a select few feel that they are destroying our lives. La Quinta is a vacation destination and these short term vacation rentals bring in money for downtown business and increase our property values.
- 474 Homes being sold at far above market value by real estate agents promoting prospective STVR income as a payment plan.
- 479 Short term renter are here to PARTY!!! They throw chairs in the pool...play loud music, drive the golf carts all over creation(often letting little children drive or sit on the drivers lap). When they leave, they set their trash next to our bin...that we pay for!!! They throw lemons at and feed the bighorn sheep.....they drive the golf carts on the trails for private club members who are golfing, clogging up the cart paths. Do you need more??? Monthly and 3 month renters are ok.want more?
- 480 In violation of Andalusia CC&Rs in addition to La Quinta's code.
- 483 It's like a revolving door with people moving in and out a couple of times a week. Cars in their drive and in front of my house. A large mattress that laid in the front yard two days, removed then back again on the front yard in a week. In 23 years of living here, I've never seen this. Lately it's bags of trash that renters leave out on the front lawn. It's personally disgusting that these STVR's are trashing what was once a beautiful community.
- 489 They think they are at a bar, not a neighborhood

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- 492 I have seen this in a previous home in Palm Desert.
- 494 Loud noise, amplified music all hours, rude when asked to move their car as it is blocking mailboxes, overbooked sleep numbers.
- 500 I've been chased into my own home by a German shepard running loose (owned by a renter two doors away). I've seen approx. 150 renters recreating on our private golf course: Frisbee, football, softball, golfing, portable water slide, play "fetch" with dogs. Oversized pickup trucks blocking my driveway. As many as six cars at one house. And worst of all, one STVR household completely taking over a pool: 10 or 12 people with water toys, portable cabana, loud music.
- 501 Decrease in sense of security.
- 502 I live in The Citrus which prohibits STVR's. My only experience is with rentals exceeding 30 days.
- 503 Not cleaning up after their dogs, letting their dogs dig holes in common areas. Large groups of teenagers/young adults loitering in the street/driveway, on the curbs.
- 505 Speeding through our residential streets is a problem.
- 506 I purchased this home for my personal lifestyle and enjoyment. La Quinta offers a wonderful environment not only to retire, but also to entertain my family and friends. There are so many STVRs on both my street and behind my home I cannot even enjoy my home! The seven bedroom STVRs behind my home has installed a putting green and a basketball court only a few feet from the hedge/wall surrounding my home. 4 more across the street with 2 more being renovated for future rentals. It's become commerc!
- 508 Though there are several of the above that have impacted us there has not been any regularity to that period in addition our neighbors are just that neighbors so that we can speak to them and they respect that we live next door and have lives outside of their leasing their property. Therefore I do not feel it is the right or the necessity of the city to become involved in one's personal matters involving the leasing of their home. if the home wasn't leased and the owners the city would become i
- 509 Extreme amount of pot smoke that it could be smelled inside my house
- 511 we have owned our home in PGA West for 15 years and have loved being here, but the disruption caused by short term rentals is forcing us to seriously consider moving to another community and possibly state.
- 514 Stealing neighbors trashcans to use for their trash overflow
- 521 The STVR occupants have used a drown and flown it over our backyard, invading our privacy. We have had the STVR hotline come out to contact the renters and they have ignored the request for contact, by pretending they don't hear him?? It has been absolutely ridiculous the amount of noise and drama we have had to deal with every time the STVR next to us has rentals.
- 529 None the people have been very friendly and im glad they visit our city and shop at our stores and eat at our restaurants
- 534 We actually see more trash and many cars parked at full time residences. It seems that the STVR's are bringing up the values in our area because they keep them very nice. No rubage or old cars in the driveways. Landscaping is also very nice on STVR.
- 548 I support home share where the home owner is present during the rental stay.
- 549 I have been physically threatened and my privacy and property has been violated.
- 550 They make the neighborhood unliveable
- 557 We are too close together. Even 'quiet' backyard noise is more than a normal neighbor would make. Visitors are on vacation. They are free and happy. Behavior is resort or hotel facility behavior. Not neighborhood behavior. And it's almost every day.
- 562 They sometimes have little respect for the neighbors and golf courses. Blow into town and leave in 3-5 days

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- 563** They try and check in to the wrong home as no one is there to let them in....I had a man with his suitcase at my door at 10:00 p.m.
- 575** Playing Karaoke with a microphone at any hour of the day and night; extra guests sleeping in tents in the backyard; matihuana odor coming to my house and polluting the air;
- 582** Most STVRs have more people using the rental than allowed by the size of the house!
- 585** Out of town visitors during Covid stay at home home order. Coming to my home to find out how to operate out door fire place and borrowing wine bottle cork remover
- 598** Driving carts across tee boxes and putting greens (college kids out partying)
- 601** Yelling and screaming when using pool and jacuzzi ALL DAY and into evening! Pool toys...noodles slamming on water. Water basketball...bouncing ball on concrete. Parking in front of mail boxes even when they are told not to! Music playing outside.
- 603** dogs and pets running loose. Golf carts driving on course and across greens at night. Badminton and soccer and softball being played on the golf courses. Bicycles on golf cart paths during playing hours.
- 605** Lose of piece of mind.
- 607** Numerous calls to police, possibly taking them away from other more serious issues. Most recently I had to call about a gunshot in one of these houses. Renters have brought golf carts with them and allowed their kids to ride them through the streets unsupervised. These people are always 'on holiday' and they think that everyone else is too, like at a hotel. The more they drink the more noise they make.
- 608** Loud music and shriek voices. Parking blocking garbage pick-up.
- 611** Destroying the fabric of the neighborhood, incoming people who are here for a day or two raising hell disrespecting everyone with out of town owners who don't care about the residents or La Quinta only in it for the money.
- 613** EXPERIENCED THIS IN MONTAGE, INDIO, CA, THIS IS WHY WE MOVED TO A NEW COMMUNITY
- 617** Revolving door of unknown guests' health status in pandemic. Provides opportunity for wider community spread. Not good, especially when added to the list above.
- 618** STVRs are the scourge of La Quinta and will ruin any sense of community that this City has had. They should be limited to a minimun of 30 days and any revenue produced by them should be spent on enforcement of codes related to noise, excess parking, trash can put away, and 24/7 immediate response time to complaints
- 620** Drug sales
- 624** Bringing their barking dogs and leaving them in the STVR yard when not home.
- 627** The renters pose as family. They have had over 20 different groups in the last year in house. Every complaint to city cannot be acted on because they are not listed as rental. Complaints to HOA also not acted on because they say family renting unit.
- 630** Campers parked with people sleeping overnight in them.
Common area's a mess ie pools diapers floating trash everywhere no respect for the community
Puerta Azul is like a hotel which in the long run will cost the homeowners in upkeep
- 631** STVRs are not held to the same safety regulations and inspection standards as the local, quality hotels. Generally there is no on sight supervision or support and neighbors are often pulled in to solve problems.

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 3 I don't think my neighborhood is well served by letting out of town owners run businesses here. It diminishes the community in so many ways.
- 4 I enjoyed our neighborhood years ago when I knew my neighbors and were on a first name bases and had things in common with them. Having a new neighbor every few days has been something I feel is more in line with a motel and when I walk over to talk about the noise the next day it's always been a new group! Very inconsiderate people who gather to party in the backyard and pool, BBQ, Hottub all day and night. Home owners don't live that that. I want long term renters or homeowners present only.
- 5 If we wanted to live by a hotel we would not have purchased our home near one.
- 7 I want to live with neighbors that care/ watch out for each other.
- 9 Short term rentals bring income to la quinta. Without them retail and restaurants will close. Properties will be put on the market in large numbers and values will drop. There are already too many empty shops dont make it worse.
- 10 La Quinta is a city based on tourism. Shutting down the rental market will shut down the city. There is way to make this work for everyone.
- 11 I would possibly support a longer rental (30 days) minimum.
- 13 I am not against all STVRs as they have upscaled our neighborhood that was starting to look like a ghetto. Same with many streets in the Cove. There needs to be stricter regulations and very stiff fines. MUST limit number of guests. 2 per bedroom PERIOD. Any more and the guests should be forced to leave and the STVR owner has to eat the rental \$. Hire more enforcers who should be able to go to the STVR and ask for ID. Neighbors swear it is only family members but 30 drunk kids are not family.
- 14 Cap the number. Only renewals of the successful rentals.
- 15 STVR's destroy the fabric of our community for the many reasons put forth to the city council countless times. I don't understand why businesses are allowed to operate in neighborhoods zoned resitentional.
- 16 Limit STVR permits to individuals and NOT to corporations/LLC's/businesses. Preserve rights of individuals without allowing business entities to destroy our Cove. Limit number of properties individuals can use for rentals - 2 to 3 beyond the home occupied by the individual.
- 17 An stvr is a buisness and should not be in a residential area. I did not by my house in a comercial zone. I intended to live in a community of neighbors not strangers. Someones profit should not come at the my expense.
- 18 I recognize there are already a lot of STVR, but majority of the existing ones run without issue. Deal with the problem rentals and let the others continue to run as they are.
- 20 The City should limit how many STVR are permitted in each neighborhood, and strictly enforce city code violation against STVR owners, so they hold them responsible for any violations.
- 21 There are options other than these presented few. Definately enforcement is needed, even if it's just on the existing regulations. But stronger regulations could be implemented. The City of Palm Springs has learned the hard way that enforcement is the key. La Quinta could model their ordinance similar to PS.
- 24 This used to be a neighborhood of mostly retired professionals and middle class working couples, it is now becoming party central as the renters all act like they are in a bar in Mexico rather than a neighborhood.
- 26 Many snowbirds like me need the rent our houses part of the year. And with California eviction laws being what they are, we don't want squatters stealing our home if we rent to them long term
- 29 Property values will remain high with Stvr and money is brought in to city of la quinta
- 30 City should continue to permit STVR's but with a limit on the total number of permits issued.

<u>Written Comments:</u>	
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- 35 I believe in a cap. I don't want my neighborhood to be all stvr. I have had my family stay at my neighbors stvr. I'm not in favor of banning or longer stays.
- 37 The city should do a better job of managing the STRV compliance. They are getting both permit fees and as well 10% tot tax from rentals. Since the city is taking in these monies, inherently they are obligated to manage and police their behavior; which they are not doing. If we eliminate the STVR business it will have a devastating impact economically on an already fragile business ecosystem stretched as it is by a global pandemic. this would be catastrophic for real estate values too.
- 40 I have owned a rental property in La Quinta for 3 years. The long term people were never a problem. The Short Term people are not in a Hotel so that they can get drunk, mis-behave. They add little to the local economy, they are living out of their coolers in the backyard until they pass out.
- 41 Renting a room in an owner occupied house should be unrestricted. The owner is there to police activity. Renting out a house for under 30 days should be limited to any 6 calander months. Owner needs to specify which months when getting permit. No more than 10% of any block should be STVRs.
- 42 STVR permits should continue with limits to the number of valid complaints to fine/revoke said permits. A few bad hosts or unpermitted owners should not cause all STVRs to cease to exist.
- 43 Takes away the feeling of neighborhood. People use homes as party venues that they would not conduct in their own homes. The stvrs in my neighborhood house up to 16 people. Noise trash too many cars and 12-16 people leave and 12-16 m ore arrive 4 -6 hrs later with little time in between to sanitize thoroughly.
- 44 Enforce regulations and weed out chronically offending owners/managers
- 45 Weed out the inconsiderate STVR owners before allowing new ones and limit # of them per block, say 1 or 2 max.
- 46 I hear people complain about STVRs and noise. Why not make the guests sign a contract stating they will obey all the rules or risk being fined? Then whoever's is monitoring these STVRS can legally make them leave or pay a fine. If I stay in a hotel and have a loud party, I would risk getting kicked out. I dont feel the owners of the STVRs should be 100% responsible for something they cannot control. Or Maybe only allow STVRs with owners that live close by.
- 48 The revenue for the city is extremely important for the development of our city infrastructure. Also the tourism the are's being in support our local businesses. We need good enforcement with stvr owners to keep a happy cohabitation for residents, guests and businesses.
- 49 I believe there should be a cap on issuing new permits. I do know of a few rentals that do not have permits, therefore, when there is a noise, parking, garbage, etc. issues the City does not have a record on who to call. I find it unfair to those of us who are responsible homeowners and owners of STVR's should not be penalized for the other homeowners who do not comply. I have our guests sign the Rules and Regulations of our community as well as leave any updates from the City.
- 52 We love living in the Cove because of the peace and quiet, having too many STVR disrupts our wonderful community making it a Hotel style like not good :(.
- 53 I believe that we have enough STVR's to choose from as it is.
- 54 House share short term rentals are ok.
- 56 Tired of having to continually call the STVR Hotline number for Party Houses (3) around our house.
- 57 I feel that renters are valuable to our city overall. There are a few owners who are renting to people who cause issues. If you look at the data available, it seems to the same addresses quite often. We need to deal with those owners. After two violations, they should lose their permit permanently. Having a permit to rent should be considered a privilege.., if we ban it, renting to still continue. It is silly to think it would stop. Then it would be completely unregulated. We don't want that
- 59 I selected phasing out STVRs in residential zones. However the Cove is now "Cove Residential" which is not a choice for this question #7. That is how messed up this has become.

<u>Written Comments:</u>	
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- 61 We haven't experienced any issues personally with stvrs
- 62 Limit how many future permits are given. Cap the amount
- 63 STVR is THE ONLY OPTION to bring tourism to the valley because of COVID since most hotels are operating at a very low capacity, tourism brings jobs to the valley, food to the table off families, taxes to the city, DO NOT Disallow STVR's Put more rules address issues to limit noise and other problems But Allow the to operate... The valley lives on Tourism, DO NOT SHUT that Door
- 66 I moved to the Cove for the quiet and the beauty we are losing this tranquil community because of all STVRs
- 69 If allowed in residential 30 minimum rental
- 70 I am completely surrounded by short term rental homes. I no longer have any neighbors. The sense of community is gone and I am considering moving from a home I love and have resided in for 26 years.
- 72 When we bought our home in the Cove 18 years ago, it was a neighborhood; now it's being turned into a vacation destination which is a far cry from what it was. Out of 7 homes around ours, 3 are STVR. That's way too many, and that's the problem. With a government's help this is becoming not only a vacation destination but a full blown STVR community. We vacationed in the Valley for 20 years before moving here from SF. We stayed in hotels or a family owned condo. We're being overrun.
- 74 Presently too many people have set themselves up as dependent on this heavy turnover in STVRs. I believe there needs to be a transition time so that things can naturally replace the system that is going on right now.
- 76 The city should focus on filling vacant buildings along 111 and Old Town LQ, with businesses instead of causing LQ residences of having to put up with Party Houses.
- 79 I am well aware of the menace STVRs are to any residential community and the loss of a neighborhood is too great a price for the TOT they generate, which might not justify their cost of enforcement.
- 83 I don't think you'd have problems with that. If they rent for a month but sublet then that's a problem.
- 85 The neighborhood has declined with many more cars and ride sharing pickups. Noise at 3-4 AM so had to call security.
- 87 We bought our home 8 years ago. It was a quiet residential street and we enjoyed seeing our neighbors. Now we have people renting homes for a weekend party, cars parked all over the street and in front of our home when they should be in their driveway or in front of their home. PGA West has become a STVR community instead of the full time/part time residential community. The last couple of years have been bad, but since the Pandemic, it has become a nightmare!
- 93 We've lived at PGA West for 15 years and our home is sandwiched between two STVRs. Unless you've live it, you have NO idea how awful the experience is, especially with an Air BNB.
- 98 Longer term rentals bring more neighbor friendly renters. Availability of rental units is good for the economy. Longer term rentals balance the needs of the economy and existing homeowners.
- 109 Only renew existing for 28 days & issue number new permits.
- 111 Longer term rentals seem to be people that are more considerate and do less damage, create less noise and less vehicle parking.
- 112 Spring break and Weekend "frat/sorority" parties are often (not always) loud and disturb the peace. But as this is often related to Coachella or major holidays, the minimum term rental or minimum age restrictions could be applied
- 116 Homes should not be converted to motels in residential neighborhoods

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- 121 perhaps ordinance for limited number of STVR per property - ie. if I own a property, I can rent it out 2x yearly for 4 nights or less, 3x yearly for 5-10 nights etc. It's not particularly a problem to have some STVR, following community guidelines - they just need to be limited
- 122 Density is beyond acceptable and is out of control. Density in my immediate area is 27% STVR. This number is based on permits issued. Others operating without permit. Residential neighborhoods are quickly turning in to commercial districts (I.e. mini hotels). The quality of life has and is going down very quickly. There is not enough enforcement to even begin to manage this massive problem.
- 125 Ownership takes many forms. I can understand making money to pay for it. I have a Upper unit on PGA West. The unit below has short term renters. But it has since been sold. So ? For the future. The condo across the street has traffic. All in all, only one bad apple.
- 126 Until we have a vaccine for covied we should limit the in flux of short term renters
- 127 Short term renters don't respect the property and don't treat it as their own. They often use our patio furniture if we are not in town and help themselves to our fruit trees leaving a mess on the patio.
- 128 Enforcing the rules for STVRs with no excuses and put in effective penalty for breaking the STVRs rules. If it is a budget issue for enforcing the rules, amend the STVRs fee designating for enforcement.
- 130 Rentals of less than 2 weeks seem to attract party people who have little respect for neighbors in terms of noise and conduct.
- 132 Ordinance should apply to HOA also. Should be a huge fine for subletting to get around the min 28;days. Should also require photo ID with all leases and names of all persons who will lodge at the house so there is recourse when a home with 3 bedrooms has 14 people staying there.
- 135 STVRs cost the communities a disproportional amount of cost and services. They don't follow any rules and therefor security and policing are needed more frequently. They use the community pools for which we all have to pay and residents tend not to use. They are noisy and trash is left everywhere.
- 144 I would like to have a 28 day rental permits but I think that may be hard to pass. At least with a 10 day limit you would get mostly families. The hard partiers are here for 3 to 4 nights.
- 145 People with 2 weeks of vacation should be able to bring their families for a nice get away. Party people generally won't come for that long. If they do, they will be around long enough for effective enforcement actions to occur.
- 149 Boy this is a hard one. My brother in law owns a management company that rents out houses in La Quinta. He has one on our lake and I have to say those renters always are very quiet. Maybe get his ideas on how to do that! Dan Urie is his name 5 Star Rentals.206 579 0771
Even though I wish there weren't any rentals I understand that folks maybe bought their houses as rentals to be able to enjoy them also. I also have family that comes to visit and we need another house since their are so many
- 152 At PGA West STVRs bring much needed revenue into the community. Most renters play golf, pay green fees, buy merchandise at the pro shop and eat at the restaurants. The influx of revenue keeps thing going and is good for us full-time owners.
- 156 There are far too many "party house" rentals. It has changed the character of our neighborhood. The increased use of rental websites has allowed home owners to compete with hotels. Residential neighborhoods, even in resort properties, should not be treated as commercial property. The large parties have become so prevalent that some short term renters are now bring large commercial passenger vans to get around the restriction of having too many cars at a house.
- 157 We live on a private golf course and expect that type of living environment, with neighbors who are neighbors, not rotating vacationers. Someone who would rent a home for a month, is more likely to fit the "neighbor" behaviors.
- 164 Trying to strike a balance between the interests of landlords, renters and residence. Weekend only rentals is usually a "fraternity" environment and not what residents bargained for when choosing a retirement or vacation home community.

Written Comments:

Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.
169	Sick of my neighborhood becoming a pure rental community. Neighbors even seasonal ones used to all know one another. We all looked out for one another. Now investors just buy to rent. Thinking of moving to a community that limits rentals. This gets old not knowing who will be next door each weekend. - plus the renters have no vested interest in the community overall.
174	This seems like a middle of the road solution. That will make residents happy and you can't just stop and cut off existing City License Holders for STVR.
180	Longer term rentals might reduce the number of visitors looking to get the most out a weekend of partying.
182	seems most folks travel in weeks--therefore would suggest 7 day minimum.
199	Unsupervised hotels do not belong in residential zones. Neighborhoods are now hotel zones with no feeling of community.
203	I don't think the city should be limiting STVR's. I believe that is a homeowners association action, not the city's.
204	PGA West is a residential community and shouldn't be used for short term rentals.
206	I didn't buy my home to live next to a Motel 6. Or be on a strip mall strip of 50% motels.
216	They come to party and have fun. we are there to enjoy 4mo of wonderful winter weather. They are noisy, late into the evening. We like to go to bed between 8:30pm-9:30pm. We have to use alternate bedrooms a lot of the time due to the noise they make
218	28 day minimum will eliminate rentals during festivals and events and encourage renters with similar interests to owners for complying to community rules and respecting neighbors. And, it still allows owners to receive rental income on their properties.
222	I believe the biggest issue is that the density of STVRs is not regulated, and, there is very little enforcement of rules/issues. If we cannot get better enforcement and rules regulating the density of STVRs in a neighborhood, rules on #s of people per home (based on the legal description of a home), then we should phase out STVRs in residential neighborhoods.
225	After buying our home in the Legends gate - we discovered that one neighbor was an stvr - on Easter - with our grandkids listening to profane rap music.. it got worse but was mostly limited to the festival times. Some suggested that we not be home during festivals to avoid the craziness. Then a second direct neighbor sold and we had two rentals on either side - then Covid and it was a revolving door of people in both houses. So much for security.
226	I can't speak to the "city", but I would always vote for minimum 28 day rentals for PGA West. In absence of this, I would support permanent moratorium for our development
229	I would like to have neighbors whom I would like to get to know. These little hotels should not be in residential neighborhoods.
230	Need to stop rentals to people who visit here to party. They do not obey the rules and feel they have paid a lot of money to party with their friends. They are normally very noisy as they use and run the hot tube and pool well past midnight all the time.
236	We do not have a neighborhood anymore - toooooo many rentals. Should not be here as we are low density, private, gated community.
238	STVRs are not residential use. They are commercial operations (mini-hotels). Hotels belong in areas zoned for such activity, not in residential zones where people have bought and paid for their quiet enjoyment of their property. It seems to me that by allowing STVRs in residential neighbourhoods, the City is violating its own zoning regulations.
239	I think you should renew current licenses for home owners that are in good standing however I think a limit on operating properties is reasonable.
244	We are being driven out of our home of 16 years due to adjacent STVR. Noise and disruption are constant at all times of day. Turnover of renters can be 2 to 3 groups per week. This is unsafe and disruptive. Frequently they act as if we are their concierge. Their pets have COME INTO our home. The noise, indoors and out, is unbearable.

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 247 Short term rental is short term trouble with no recourse.
Long term rental produce more respectful clients who follow the rules and if issues arise there is time for recourse.

- 250 The STVR owners have shown little regard for the negative impact on neighbors and do little proactive efforts to ensure reasonable behavior. They advertise in a manner that attracts a party event versus a single family resort experience in a single family home.

- 251 Our street is turning into more and more rentals. It is not the same neighborhood as when we purchased in 2004.

- 255 A longer minimum rental period should eliminate a lot of people who just come to party for a long weekend.

- 266 We rent for 3-5 months at a time.

- 267 Home owners are paying a great deal to HOA for Security. They are paying high dues to the country club with security being a part of it. If there is an issue the money paid to security should take care of the problem. If there is a problem the home owner who rented the property should receive a fine. It is unfair to remove homeowner's ability to cover costs at a time of financial stress. The last thing we need is homes going into foreclosure. Address the problems without abusing all

- 268 Either eliminating or requiring a 28 day minimum would be acceptable, but limiting occupants to 2 adults per actual number of bedrooms, plus minor children

- 271 I believe the longer term rental would remove the loud groups

- 274 We have a custom home.....do not actually like strangers coming and going

- 275 Within one month I had to call security at the gate 5 times because of the loud noise from partiers near my home that was happening after midnight up till 2 o'clock in the morning. At one house, even though Security came to the home, they still continued with loud disturbing weekend noise and this occurred at the same house several times throughout the month. I am also concerned about the value of my home going down and it affecting the resale of my home. Very concerning.

- 276 Long term renters are good for city and local business and this would eliminate the overnight renters.

- 282 Essentially all gate guarded communities other that PGA WEST have this provision in their CCR's . Without it PGA WEST becomes a target for the influx of STVRs which have destroyed our quality of life . Open ended short term rentals are essentially hotels operating in a residentially zoned community which if allowed is at best a moral violation by our elected officials if not a code violation. A 28 day provision would essentially allow rentals to tenants more akin to the residents.

- 283 Long term rentals do not attract the PARTY PEOPLE, who just come for short term play time.

- 285 Long term rental is fine short term makes you feel like you're living in a commercial business zone and I do not care to do that thank you

- 289 We have a STVR unit four homes down from ours and it is normally rented out regularly for what appears to be week long rental. This is clearly income for who ever owns the property. There has never been an issue for us and we spend six months year in our home. Why not change the minimal to one week. If you passed a 28 day minimum, most people would not be able realistically rent there property since most people don't get a month vacation or can necessarily afford a months rent.

- 291 Limiting the use of private property is in my view just not right. I suggest treating all users the same. Enforce the rules already in place and possibly require some sort of deposit from the homeowner to cover fines and other remediation.

- 294 We should not be a hotel zone; we should be a residential zone with reasonable accommodation for owners to rent their homes when they aren't using them themselves. Right now we have hoteliers buying properties they have no intention of using themselves, which is contrary to the zoning of PGA West.

- 297 Lengthier rentals not likely to up end neighborhood.

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 298 The display of white entitlement at the community zoom meeting in November was shocking but not surprising. PGA West is a resort that has allowed short term rentals from day 1. You know this when you buy your property. Trying to change the rules because someone else is having fun or a noise interrupted your address during a golf match is absurd. The "get off my lawn" attitude will not prevail.
- 303 I have STVR on both sides of my home we have been at PGAW for over30 Years
Renters are a pain short term and noisy
- 307 There is a significant difference between renters for over 28 days and STVRs, who are mostly "weekenders". Those who have rented in our neighborhood for long term make it their home and are true neighbors. STVRs make it a party with total disregard for the neighborhood.
- 308 We believe that if renters are here for 30 day term they will be more considerate and less likely to be disrespectful.
- 310 City should pass an ordinance with a 14 day minimum rental.
- 314 I could live with a 14 day minimum.
- 318 The 28 day minimum rental would allow possible new home owners to live like a home owner so that they too will discover our great golf community and all it has to offer.
- 320 Weekend rentals are noisy and disrespectful of the rules. I was nearly run over 3 times by speeding cars when I was walking my dog.
When I yelled to slow down I was greeted with a disrespectful answer. While there is loud noise and music at night, I only hear it if I'm outside in my yard.
- 323 Need stability
- 328 Zoned residential should be as stated...homes with "residents", not weekend or constant turnover of renters who are not committed to being part of the community.
- 332 Do not support short term rentals
Devalues our porperty
- 347 I have at least 5 STVRs on my block. On weekends, the density of cars parked all over the street is awful. The trash receptades are left out on Sunday afternoons when they leave.
One particular residence has a lot of younger people with loud music and shouting in the pool as they play games. They are 5 houses away and I can hear them. Can't imagine what it sounds like next door to them. That particular house is rented every single weekend.
- 348 I believe this period of rental time would eliminate many of the issues experienced with short-term use
- 350 Safety, quality of life and noise are the problems. I strongly believe that all renting should be prohibited immediately even long term rentals. I will move to a community that does prohibit any renting if PGW West does not change their regulations. I am feed up particularly during the Coachella Music Festival.
- 359 When you gave a long term rental, it tends to have some ownership in the neighborhood, not just the over night parties!
- 363 Quality of tenant will improve owners wishing to rent will have the right
- 367 We live in a residential neighborgood. That means residents, not short term rentals who don't behave as good neighbors.
- 370 I bought into this zoning with a certain expectation of what the neighborhood was the city has ruined it by opening many hotels next-door and across the street

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 371 They don't belong in residential neighborhoods

- 373 A question above gave the option for limited number of new STVRs. That was not an option on this question. I would also make sure the current STVRs are grandfathered.

- 374 See above. Value of home decreases with the nuisance caused by STVR's. Our HOA passed a resolution by overwhelming majority to not allow STVR's after a home is sold. IE, the prospective buyer is told that STVR's are NOT allowed going forward in our HOA.

- 375 I have no problem allowing SOME homeowners to make income from real estate, but it should not be available in a private gated community like PGA West.

- 380 City should ban them, but even if they do, HOAs won't be affected. This will make it worse for HOAs as people interested in STVRs will now be clustered in HOAs. Therefore, a 28 day min would be the best option.

- 381 Just to limit issue with STVR's.

- 383 If 10 days would not have the requisite mitigating effect on the problems, I would advocate for 28 day minimums.

- 384 STVRs bring to the city of La Quinta \$3+ million in TOT tax each year so they are not likely to ban them, regardless of complaints. They are counting on HOAs to control the number of permits allowed.

- 389 Phase out existing STVR's allowing owners a chance to sell or abide by new ordinance outlawing this type of use.

- 390 Not sure a complete phase out is the answer but regulating responsible ownership isn't working. HOA and City slow at kicking can down the road.

Bottom line the mix of small unregulated hotels which essentially what is goes on now regardless of efforts by city and HOA does not work.

- 391 The rental next door is constantly rented. Cars come and go with each new rental basically on a 1-3 day basis. It is like a motel. We did not move here to live next to a motel
In warm weather partying goes on well past midnight with our bedroom quite close to the common wall.
A 28 day minimum rental policy would attract a different type of renter
Those coming for 1-3 days are generally there to party

- 397 At this point the rentals are like a motel 6. Overcrowding to mostly young people looking for a party and relief from Los Angeles
They can't afford the prices they have to pay so they must buddy up to pay for the rental for a short time
Our property value goes down, not up because no one wants to live near a rental-location, location, location-now that we have brought this problem to light at PGA West no one will want to come here until we clear it up!!!

- 399 Month long renters are more likely to respect neighbors and community.

- 405 Moved to La Quinta to get away from crowded and noisy neighborhoods on the Southern California Coast.

- 413 We bought in a Gated Community for security. The constant turnover of STVR guests takes away any peace of mind in knowing who is next door. We also chose a high end golf community to enjoy all the perks of Country Club membership. Now that 50% of the houses around our's are STVR's, the exclusivity is greatly diminished. Our houses were not built to be Hotels with guests coming & going all hours, nor did I buy here to to live next to a party house with excess traffic & kids running on the course

- 416 The houses at PGA West are designed for the comfort and relaxation of retired individuals enjoying the continuing quite neighborhood. Renting homes is a business and should not be part of a retirement community.

Written Comments:

Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.
422	We are invaded by people who do not belong at PGA . They use the golf course as their playground , kids on their bicycles, errands dogs, playing football, playing golf without paying fees. Cars parked everywhere. In one instance, cars always in driveway and street because the owner is using the garage as a family room for the renters.
423	Short term renters are inconsiderate and in some cases belligerent if you say anything. Why should we have to "police" short term renters? They can take their anger out on us for reporting them.
428	Stated Above!!
439	I don't think it is realistic to think the city will rule out stvrs, so the issue is how to limit the number and the impacts. 28 days is probably not politically feasible. 10 days would limit rentals to the type of people that are responsible for the problems.
441	At this stage, being a full time resident of what was once a lovely private community - I am now beginning to feel like Motel 6 row with all of the STR's. Just last week 4 guys were in a STR front yard chugging down pints of Vodka while video taping it. Just what I like to see in my neighborhood. People walking their dogs on golf course and walking along back of the homes looking in.
443	Short term rental attracts party people, longer terms seem to attract families
446	10-day term would probably eliminate "party" groups who like weekends. And it's more of a financial commitment.
447	The STRs in our neighborhood are loud and disrespectful There have been long term rentals that have changed renters every week, no apparent safety protocol
448	This is a beautiful community where we have our home. Right now it seems we're in the middle of a vacation place. Lots of noise, lots of kids in pools making lots of noise - happy noise, but constant at all times. This is where we built our home. We did not plan on being in the middle of a place where people come in and out and vacation. Also, often there are barking dogs that are not owned by the residents.
449	Experiencing significant disruption of usual daily pursuits.
450	City should not be involved in STVRs at all.
455	greatly reduces need to pack a big party into a long weekend or week
456	Believe minimum 3 day rental is appropriate
459	Long term rentals are reasonable for seasonal owners who, for example, may not be able to come to the desert due to medical problems. Short term rentals (less than 28 days) fundamentally disturb the community we bought into.
460	We live in a "Resort Destination" area. We should allow people to rent their property to visitors who add revenue to our community.
463	Minimum of 7 day rental
467	Vacation rental should be tiered first-time renters have more restrictions than season renters. you move up the ladder by not incurring violations the longer your rental is violation free the more privileges you are allowed until a renter causes problems which moves you back down the ladder in terms of how to handle that longer rentals at first and you earn short rental Opportunity the quieter the rental the more privileges you are allowed over a span Of 1 to 2 years
468	City should pass an ordinance with a 5 day minimum rental. This way family's can still afford to rent homes but will phase out the riff raff that only rents for a day or two.
471	Pass an ordinance with a 5-day minimum rental

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 472 The City must choose whether or not the City wants to have full time residential City or a part time. The full time residents of the City make a greater contribution to the overall well being, including financial well being than non-residents who have only a financial interest the City.
- 473 STVRs ruin communities since you cant be neighbors with transients. They also create more noise, cars, and trash can problems than a long term renter would.
- 474 There is ABSOLUTELY NO benefit to the community.
The loss of available resident housing is a catastrophic detriment to a community.
It is trashy
Who will go to school here?
Where will ANY community volunteer support come from?
Will there be a constant police presence roving residential neighborhoods as the over sight for all of the un hosted - remote owners?
What will happen to all of the businesses that cater to residences? STVR take overs will shut them down.
- 478 I think it needs to be properly regulated. The stvr by me have had very little problems with. Owner finds good guests and is very responsive to issues.
- 479 28 day minimum...and only for a small percentage of the homeowners!!! These STRenters don't care about the people living here and don't care to be a part of our community!!
- 480 Residential areas should not have short term rental
- 482 We are long-term owners and have historically had great neighbors. We're now faced with a new neighbor, who has turned his home into a hotel. He has a three-bedroom home but advertises that his home sleeps 16 people. There are new renters every weekend who overtake our street with cars and create noise issues until late at night. We are terrified of when Coachella and Stagecoach come back.
- 483 They are trashing our paradise!!
- 487 City should find a balance between short term rentals and full time residents.
- 488 There should be a balance of STRV and community concerns.
- 489 This may have worked out when it was just a few properties managed by their owners. After investors started buying and renting property its has gotten completely out of control and unregulated by a Mayor and Council who don't give a damn.
- 490 There are some horrible long term renters as well....probably a bigger problem than STVR. However, I am concerned about our lack of affordable housing in CA and in our area, this program is artificially inflating home values. Homes are selling for top dollar but if the music fests end, which I believe is driving tourists to this east end of the valley, then the bubble will burst and we will have a dumping of these homes, resulting in a dramatic drop in values, putting many homes under water.
- 491 Problems cone from 2-3 night weekend renters. If we stop those renters most of the problems will be solved.
- 492 People who come here for a month or more contribute more money to the local community. Short termers don't have to spend a dime outside of their rental.
- 494 City should not change zone of neighborhoods to suit city, with no input from residents. This is not a transient neighborhood!
- 497 Many people rent at PGA West for several years and end up buying a home here. I dislike the rentals that are here for weekenders who are wanting to party.
- 498 Anything less is a hotel there are plenty of those available. We do not need homes to be hotels.

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 500 STVR destroy the character of our neighborhood. 8 people in a house is way too many (and then they invite 8 more friends to party for the day); too many cars; no place for residents to park. If I had known of PGA West rental problem, I would've moved elsewhere. The City overestimates ability of HOAs to enforce rules and limit rental usage. Any city ordinances passed re: STRV rules enforcement and usage ABSOLUTELY MUST include HOA communities.
- 501 Home Owners who previously bought with the purpose of having a STVR and have had no complaints from neighbors should not be penalized for Home Owners of STVRs that are irresponsible with multiple complaints. I recommend allowing current STVR permits to stay unless they have multiple complaints at which time permit should be revoked.
- 502 I believe it would serve to limit renters to those who are responsible and would act in the best interests of the neighborhood they are renting in. Shorter rentals could attract many weekend partiers who have less connection to the neighborhood and are not worried about how their actions, like noise, might impact their neighbors.
- 503 More and more houses in my small community are being bought up by investors and used as short-term rentals (air BnB, for example). This diminishes the character and quality of life in the neighbourhood by a steadily decreasing number of owners/long-term renters who really care about their homes, their neighbours, and their property. In addition, it reduces the relative safety of the neighbourhood by the increasing number of transients and those who do not care about those who live here.
- 505 Services like Airbnb and VRBO allow owners to rent with no oversight of the property or the tenants. While providing the highest profit for owners, they also have no concern for neighboring properties. Some owners purchase residential properties for the sole purpose of renting them for profit. I think that there should be a mechanism for real time oversight and anyone given a permit should also be required to pay a fee to fund this. A city department or private entity?
- 506 Please refer to previous comments. At the very least there should be longer rental requirements and a limit on how many STVRs are in a particular area. I now am forced to live in a commercial area or sell my home to investors and move!
- 507 Full time residents should not have to be subject to hotel like atmosphere with a different party happening next door every weekend. Weekends and evenings should be a respite, not an unpleasant condition of living in a luxury gated community.
- 508 I don't feel the city should become involved and how a homeowner decides to lease his property unless there is an issue period And I don't feel the city should financially benefit in any way from what a homeowner decides to do with this property.
- 510 We moved to the Cove as a neighborhood, not as a business with unknown people coming and going. We shouldn't have to move because city govt has a take it or leave it attitude. I've been here since 2003, before the STVRs. They need to leave so we can take back our neighborhood
- 511 renters who are here for only 10 days or less have one thing n mind and that is to party as hard as they can. A 28 day minimum will allow investors to get a return on their investment and have renters who are more resonable.
- 514 Residential areas which contain families who are working full time and have their children home participating in their class work are frequently disturbed by large outdoor backyard parties with noise which inhibits daily life. I have had a sick infant who could not rest or sleep due to overcrowding and music almost on a daily basis. Address is 45100 Coldbrook Lane. Owners are Canadian and don't curtail their renters behavior at all despite numerous attempts to reach them.
- 516 The majority of STVRs in the Cove are owned by large investment groups who have only one purpose, to make money for investors with cheap weekend accommodations. They infect the residential neighborhood and take business away from hotels who cannot compete. The general plan was updated in 2016 to allow higher density in unprotected communities.
- 519 No short term rentals please!
- 521 We have first-hand experience with an owner who does not manage his renters or is unable to communicate the rules of renting an STVR. This has led us to many calls to the hotline and the police. It is a frustrating situation. We also have another one located across the street who doesn't take care of their yard. Both are bringing down my property value, which is my main concern.
- 522 This is a residential community not a hotel zone!

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 523 STVR permit revenues should be used to increase violation enforcement & require written notification to 2 neighbors on all 4 sides of rental with code compliance phone # for reinforcement. STVR contracts must stipulate security deposit retention for any reported violations including noise, parking more than 1 car in street or over capacity. No permit renewals to those with 2 violations are more.
- 525 City should cap the number of STVR permits issued.
- 526 There should be a minimum 28 day STVR rental period per permitted residence, although I am OK with an exception for both Coachella and stagecoach music festivals. People who rent the STVRs do not come out here to quietly enjoy the desert and its offerings, but come out here to party with friends and they are generally loud and obnoxious. For those of us who live here full-time it is an infringement on our enjoyment of our own residences. Primary consideration should be extended to FT residents
- 527 I am so tired of being disturbed, especially at night, but also during the day, by loud music and partying in the house directly behind me. We live in a quiet neighborhood and these people think they are alone on an island. I live in the cove because that's the only area in which I could afford to buy. Our lots are very very small. My neighbors are quiet and respectful, except for the two STVRs on this block (that I know of). I have called the police several times about the noise at night.
- 528 I own and operate a STVR in a different location.....Another option and one I would like to see implemented is a limit to the number of permits issued based on STVR density on a block by block basis.....only one or two permitted STVR's per block. This seems to work in Santa Cruz, CA
- 529 I dont feel the STVRs are a problem, but to keep all the complainers from continuing to complain the numbers should be kept as they are. People have nothing better to do than complain instead of excepting the fact that we are in a tourist driven area.
- 531 Short term rentals, especially during the festivals (Coachella, etc), have no consideration for residents in the neighborhood. It is simply party time.
- 532 At a minimum, City should pass an ordinance severely limiting the number of STVRs in communities, which are non-HOA, gated communities.
- 534 When this economy is suffering right now why in the world would you want to stop STVR? This city thrives from guests coming in and going to restaurants retail stores and many other businesses. The Real Estate in the area's that allow STVR are selling like hot cakes and the prices of home have increased. This area is a resort that caters to out of town guests.
- 537 Four weeks should be the minimum time for a true vacation rental in a nice resort area.
- 538 I feel that people should have control of their own homes as long as it doesn't unreasonably affect anyone else.
- 542 I'm a realtor, people should be able to rent their homes. However, stays for 1 or 2 nights gives a transient vibe, not a vibe of security. If a renter rents for at least ten days it attracts those less likely to use the home as a "party house". Additionally La Quinta should require a special sec deposit. Each renter must sign a disclosure page from LA QUINTA CITY stating the STVR rules and the fines that will be imposed/taken out of their sec.deposits (as a pet deposits is seperate/additional)
- 543 I think it's important that short term rentals are available and contribute to the economy of the city of La Quinta. A certain amount of new rentals should be approved each year. This will impact the appreciation value in La Quinta if people cannot purchase homes and offset the mortgage with rental income.
- 544 The primary vistors who use STVR come for the weekend and are determined to "party" in the desert. It is awful having such a unit for a neighbor, plain and simple.
- 545 City should give local HOA to enforcing STVRs rules and regulatiopns.
- 549 I do not wqant to live next to a motel.
- 550 Stop short term rentals in residential neighborhoods

Written Comments:

Survey # Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 557 The property owners next door to me tell me we are neighbors. This is a misperception. They are property owners. I have new 'neighbors' potentially every night. No rapport can be established. It's exhausting. These are small lots. It's a neighborhood. I have received, and I have kept, no fewer than 70 texts from these owners. Exhausting.

- 559 28 day would be reasonable alternative letting owners make some \$ but keeping out the weekend partiers. 10 day not enough as people would rent for 10 but only stay 4-5

- 562 Most problems are short term renters

- 563 We pay a lot of money to have quality of life, high HOA's. People should not be running a business out of their homes

- 570 Businesses shouldn't be located in residential zones

- 573 Balance between pre-existing rights /property values and orderly neighborhoods while helping mitigate the nuisance. 10-14 days would eliminate many if not most of the issues.

- 574 I believe people buy houses w expectation they can do what they want according to community cc&r's. I believe STVRs should be permitted, but City does tighter/more creative enforcement.

- 575 STVR, aka Party houses= INCOMPATIBLE with Residential Meighborhoods. No balance possible. Please stop /phase out this craziness.

- 577 1. Delay any decision until after pandemic.
 2. Have open forum for discussion
 3. HOA should provide sufficient security and charge homeowners that rent for any disturbances. La Quinta police should be called if problem is more serious then HOA can handle.
 4. Consider one rental agency to represent all homes in each HOA.
 5. Each homeowner bought their home with having option to rent. This option should not be removed .

- 582 STVRs add no value to the community and only enrich individual owners and the city permit treasury. They often feel that they are entitled to all the privileges of the private club members and act illegally.

- 584 I spend a lot of money to live at PGA West, I cannot enjoy my property as I feel I now live next to a Frat house. I am seriously considering selling as this is not what I bought into.

- 585 These homes are reducing the PGA West golf membership and endangering the long term survival of our club and nature of our neighborhood and community.

- 589 City should allow owners to use their homes as STVRs with guidelines that take neighbors/neighborhoods into consideration. STVR homeowners who are diligent about who they rent to and the rules they put in place shouldn't be held to task by the small few who don't. For many people who live here full time, an STVR was the gateway to deciding to make a permanent move out here and eliminating STVRs seems akin to cutting off our collective nose to spite our face. Not sensible.

- 591 Our block at the top of the cove has three STVR's. Two are full time STVR's. There are only vacation renters at these homes and no full time residents. Third home recently sold to a party rehabbing the existing stand alone casita into what will be a STVR. Connecting to sewer, new paint, new drywall etc are in process for casita. New owner's social posts say both home and casita will be full time STVR's. Which would mean four actual STVR's on our block! Too much!

- 596 Ten days might not be long enough but 28 days is likely too long. However these 4 days or weekend rentals are the problem ones

- 598 Homes are never kept up as well as lived in homes, kids show no respect for neighborhoods

- 601 IF Anything is past it should be 30 days or more! I live next to a rental that us rented out CONSISTENTLY in PGA West. The turn over is every FEW DAYS new renters are in enjoying the POOL! Lots of laughing. Noise screaming!

<u>Written Comments:</u>	
Survey #	Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 602 Weekend rental folks are the issue here. A couple of homes in our small community are rented every weekend and continually exceed the noise ordinance standards.
- 603 we have adequate hotel rooms for visitors. We did not buy our homes to have an ever increasing turnover of neighboring properties to transient visitors who have no respect for us, the neighborhood or its amenities. Dog poop everywhere, loud noise until all hours of the morning, trash, Drugs, drinking, cars on wrong sides of streets and unauthorized and unsafe activities on the golf courses at all hours.
- 605 I am being forced to move from my dream home due to totally unacceptable behavior of ST renters next door that occurs again and again.
- 607 The home we bought was/is in a residential neighborhood, not in a business district where one would find hotels and motels. We wanted to live in a peaceful, family neighborhood. we didn't want to be surrounded by these types of people. I don't think that we should have to pay full tax amounts if we can't call this the same kind of area we bought into.
- 608 STVRs have disrupted the peace and serenity of the neighborhood we have lived in for the past 17 years.
- 609 STVRs by their very nature disrupt the character of our neighborhood. Putting 10-12 people in a four bedroom home is not what neighbors do. No one knows who the renters are. Gated communities were designed for safety and minimum traffic, night STVRs violate both.
- 611 I'm not sure why anyone was ever allowed to operate the businesses in a residential area with no regard for the residents safety or overall well being effecting the quality of life. This is why I left Los Angeles to escape issues like this, choosing a smaller type city. It has become obvious the city council and mayor postponed any decisions on this issue until after election to ease their burden of having to make any decision that may harm their office holding ability.
- 613 PREFER LONG TERM RENTALS, STVR HAVE MANY PROBLEMS.
- 617 Lodging businesses do not belong in residential neighborhoods. It's a recipe for disaster, as most of these businesses are completely unstaffed, and therefore unsupervised in any meaningful way. That's why hotels (with staff personnel on site) are located in COMMERCIAL ZONES. So many problems have arisen from ignoring this obvious truth. But you know, anything for money I guess. Never mind residents' peace of mind, or reasonable lifestyle opportunity.
- 618 A minimum of 28 day rentals would allow for snowbirds to rent for a month or months in season as has always been the case. When renters are here for 4 weeks they tend to behave better. They or not bachelor or bachelorette parties or Frat and Sorrowity get together that stay up all night partying and do not have any respect or concern for the neighbors or neighborhood. you can get to know folks that rent for 4 weeks or more and have a sense of community
- 620 No respect for residents by renters, shut them down
- 621 The Hideaway is a premium community precisely because it's owner-occupied. Thank you.
- 624 I think we are living in unprecedented times. While I believe the STVR problems existed before the pandemic, the fact that international and even national travel has been so limited is what has caused the HUGE surge in rentals is because of that. I think that once the pandemic is over and people are able to travel normally that most of the STVR's will go back to a more manageable experience for everyone. For now do not issue any new permits and limit times-keeping fines.
- 626 I lived next door to a STVR for 2 years. The people running it hid the fact from the rental agent that they were running STVR's. It was like giving next door to a Frat House. Complaint on the STVR hotline helped eradicate this nuisance, plus the owner of the house finally realized the his/her property was being used in the manner. I live part time in LQ (about 7 months) and the remainder in Idyllwild. Obviously both are resort areas that people want to visit. But hotels are the answer
- 627 People lie and cheat to rent their property. A longer term would make it harder for them to do this.

Written Comments:

Survey #

Questions #7: What is your opinion of STVRs?, Briefly Describe your opinion.

- 628** I have two ABB next to my home, groups come and go every few days, constant flow of strangers in neighborhood.
- 629** Enforcement doesn't work. Can't have commercial businesses in residential neighborhoods. Visitors and guests you don't know who they are, only they didn't come here to be good neighbors and support civic activities.
- 630** All of La Quinta will become a hotel
- 631** The Cove is a close construction residential area of old and young families with no sidewalks or street lighting. We are traditionally a quiet neighborhood where noise disturbances can echo off of the canyon walls. Many renters come in with a "we paid to party" attitude. The random arrival of new faces in the night can be upsetting, especially when neighbors are trained to cooperate in neighborhood watch procedures. Back to back STR's create noise and disturbance.

Neighbors for Neighborhoods (N4N) Survey Comments

Survey Dates 11/25-12/11 2020

Written Comments:

Survey

Questions #12 & 13: Have you called Hotline or Code enforcement? ; Explain

- 2 No timely response. 45 minutes to an hour does not work
- 3 Around 3 times
- 4 3 or 4
- 7 I spoke to the renter and resolved their kids in the pool at 7am.
- 11 Twice, loud music, talking (yelling) dog barking (they allow animals). We haven't called more as we are just tired of having to police the neighborhood.
- 13 I have called three times about the same property that does not even have a permit so they said they could not do anything for that reason.
- 14 I have called twice on the same house. Once at 1:30 crazy kids getting stoned and drunk. Another call I made was after midnight - loud music. Both calls on same house- no license or rules given to renters.
- 15 I chose to call the management company instead. However, given the level of noise starting now, I probably will be calling the hotline tonight.
- 16 Called police instead. No response.
- 17 5 or 6
- 18 I own a STVR and there is a STVR Nextdoor to mine. I called the hotline on the rental Nextdoor as my guests complained they could not sleep because of noise.
- 21 once
- 24 Approximately 25 time this year
- 26 No problems. Easily deal with neighbors
- 29 Haven't had any complaints to call in
- 30 Never had an issue. I live next door to an STVR and they are no problem for me whatsoever and so so much better than the awful long term renters (druggies) we used to have in there.
- 32 Haven't had too
- 40 Response time and then follow up is a waste of time. I don't want to spend my life as a non-paid employee to the City's bad program. When I am home I want to enjoy my house and family in quiet.
- 41 Twice loud music could be heard half a block away.
- 43 3-4 times
It is difficult because the canadian owner has attempted to befriend neighbors in hopes of us not calling her cash cow in
- 47 2
- 56 36 times
- 57 I haven't experienced any issues that warranted a call.
- 58 Trailer parked for more than 1 week outside a STVR.
- 59 Three
- 67 Water issue resolved with CVWD. Usually short weekends so it's hit and miss.
- 68 10+
- 69 2 times after hours noise. I do not want to police my neighbors so not really wanting to call of of times I could have
- 70 Once
- 71 6 times
- 72 No serious problems.
- 73 2 times
- 75 6
- 76 24
- 79 They are not close enough to my home.
- 83 Didn't know this existed. We called Stadium gate because it was night. Then notified golf course the next day.

Written Comments:
 Survey Questions #12 & 13: Have you called Hotline or Code enforcement? ; Explain

- 85 Twice
- 87 We have not because we know the owner of the rental next to us. If we have a problem, we call him and it's resolved within 20 minutes. We have only called 3 times in the last four years. They tend to rent to families with small children.
- 92 One time.
- 93 3
- 94 2
- 96 Thought the issue was unusual! Our next door rental with several family members stayed close to 2 weeks! They said the renters the week before had left garbage bags outdoors and raccoons had gotten into the garbage! I offered to let them use a portion of our garbage container. We had 2 small bags. I left it out the night before! They loaded it and the lid wouldn't close. in the morning it looked like raccoons had jumped on it! Garbage was all around the container on the street!
- 98 1 time. We have the number of the rental house owners and call them directly. If the problem is solved, which it has been, we do not call the STVR line.
- 101 3 times
- 103 Have not been in the desert since March. Will definitely use hotline if necessary now.
- 107 4 times and response was slow at best
- 108 Twice at least I recall
- 109 2 or 3 times. Husband usually does the calling.
- 112 Not aware
- 115 There seems to be a problem between our security and the city's enforcement.
- 119 Too many to count and remember.
- 120 43961
- 122 Appx 15 times
- 123 3x
- 127 We have spoken directly to the renter. We are friendly and seem to make the "paper" walls something to be aware of and joke about. It does seem to work most of the time.
- 129 Twice
- 132 We did once for noise violation.
- 134 Several
- 135 Don't know how to do this.
- 140 TWO
- 144 I've called the PGAWEST security patrol once for loud noise during Coachella.
- 145 Neighbors have called the Hotline and reported they were told "nothing could be done." I'm willing to call when issues arise if the volume of calls would make a difference.
- 146 10
- 149 WE call the gate and they take care of it. I have gone over to the rentals and been harassed....never again...will call the gate
- 151 I have called our gate personnel
- 152 Many of my owner neighbors agree that STVR guests are not a problem. In case of noise and loud parties there are many homeowners that abuse that issue.
- 156 We are fortunate enough not to have STVRs as next door neighbors. When I witness noise problems, it's usually when we are playing golf, taking walks or riding bikes.
- 161 at least 6
- 169 I called PGA West!
- 173 Our security has taken care of it!

Written Comments:
 Survey Questions #12 & 13: Have you called Hotline or Code enforcement? ; Explain

- 174 I have not had any problems with STVR renters. They have been quiet and respectful of the rules and regulations.
- 175 We have heard enforcement is lax and takes too long. By the time someone shows up, the renter is gone
- 176 I heard from neighbors that it didn't do any good! Also usually occurs at night on a weekend.
- 190 Twice
- 199 6
- 206 44116
- 215 6
- 216 3-4 nothing came of it
- 217 Have contacted PGA West Security with my trespassing on golf course and noise complaints. Also, with no Coachella Festival, there were no overcrowding issues near me in the last 12 months.
- 218 Complaints are normally made to PGA West Security
- 221 Complained directly to the realtor who rented out the house. She was very sorry about the incident and said she would discuss it with the owner of the house.
- 222 Didn't know about it until recently. Been handling this via our HOA's hotline.
- 225 Probably 15 times. But again why should we have to always be calling on these properties. Our sleep is destroyed. We have always had a positive response from the hotline - but we are tired of having to call.
- 226 assumed it is my problem and it has not been egregious
- 228 3 times
- 229 Twice
- 236 8 to 10 times
- 238 Once. But many more times we have called PGA West security. With the "two strikes you're out" ordinance we will call the City first in the future.
- 239 Stop the WITCH HUNT! I have never called because I have never needed to. There are a few vocal people on a witch hunt trying to hunt down every renter in this town and it is creating a very ugly atmosphere. I support people's property rights and the right to use their home as they wish
- 244 Four or five times plus frequently to PGAW Security. We called Security twice in the last few days.
- 247 We have called our security/HOA they communicate for us.
- 249 3
- 251 We have just called our neighborhood security. Now that we know about the hotline we will call that
- 253 Called with complaint, said they would look into it. Nothing was done, so why call again.
City seems all it wants is city dollars from STVRs
- 258 over 10
- 261 2
- 265 No problems with stvr from my perspective. I don't rent out my house but think other homeowners should be able to if they
- 269 Called at least 3 times over the summer. Got a voice mail each time; left a message with property address and outlined the problem. Got no response every time
- 271 Two plus calls to our security folks
- 275 I spoke to Scott Randall, the PGA West general manager, regarding my numerous calls to security because of the loud party noise occurring after midnight until almost 2 in the morning and also the partiers who were apparently drunk on the golf course after 1am. Scott assured me and confirm that this has been a continual problem between PGA West the City of La Quinta and the police department. He said all they can do is impose fines that can go up substantially with every occurrence.
- 276 Non issues around the house
- 281 at least 12 times
- 282 Only a couple of times recently . Previously I believed the response would not be timely and would not be effective.
- 297 Three

Written Comments:
 Survey Questions #12 & 13: Have you called Hotline or Code enforcement? ; Explain

- 298 Never had a complaint. In the 8 months I was at my home I heard only 1 party with noise after 10pm. One. And it didn't bother me. And they quieted down minutes after 10. I'm sure someone marched over there and read them the riot act. God forbid anyone has fun.
- 300 One
- 304 Once
- 308 3 or so times...
- 310 Can't count but at least more than 25 times in a seven month period
- 311 No significant concerns
- 314 We have tried to be tolerant in the past and live with the disruption. While we have not called the STVR hotline we have called security within PGA West. We see that the lack of reporting incidents is being used against by the proponents of STVRs, so we will going forward be calling in all violations.
- 328 Haven't had a specific "problem rental" in immediate proximity to our home...when we see "problem rentals" on the golf course we don't know home address and/or whether it's a licensed rental we could call in.
- 339 Haven't had any issues to report.
- 340 3
- 343 Once
- 350 Three times
- 352 3
- 353 5
- 354 3
- 358 several times during the Summer/Fall
- 359 Twice, but no one helped with the noise issue!
- 363 Have called during Coachella
- 367 Three
- 370 Response time is too long and once confronted the renters just modify their behavior and tell the authority leaves and then they start again
- 371 I've gone directly to stvr owner.
- 373 I haven't had any problems with STVRs.
- 374 I does no good to call. Homeowners that rent continue to ignore fines and warnings. After a call to security, the noise stops but then just continues with the next renter or the same renters the next night.
- 375 I did not know Hotline was available.
- 377 6 times
- 379 15
- 380 2-3 times. Would have called more, but I'm tired of being the policeman.
- 381 Just called a few months ago regarding excessive noise at the STVR next door. First time I called it. The hotline guy said he had one other complaint to check out first and then he would come out. My problem is that there was no follow-up. Did he come out..?? Was a formal complaint noted..?? Was any action taken..??
- 383 Neighbors have and making another call a minute later would not add anything.
- 384 Once, and it was handled by an answering service. Checking back, found out it was never registered.
- 391 10-12 times
- 397 I have called over three times this past summer when we had the problem. The problem finally got so bad we decided to leave and risk the airplane ride to our other home away from here.
 The response from the hot line was only fairly helpful and since the rental turned over every three days it was IMPOSSIBLE to keep up with the calling to report the disturbance.

Written Comments:
 Survey Questions #12 & 13: Have you called Hotline or Code enforcement? ; Explain

- 405 Three
- 413 14 x with only 2 responses by a Code Enforcement Officer & resulting 2 citations issued.
- 421 Observed no issues.
- 423 Yes, once and the police came to my door.
- 429 several times - response is way too slow or non existent
- 430 6
- 434 43864
- 441 Early Summer called quite a bit. Rental units with loud music next to tee boxes and flying drones overhead on course. Since we were in and out of town it has been less frequent but several times recently .
- 445 At least 3 times.
- 447 5
- 449 Approximately 6 times.
- 452 2
- 467 I have called the hotline at least four times we have many vacation rentals on my block and they are pain in the ass people are rude they don't care and owners don't care either therefore I had to take things into my own hands by calling the number
- 469 No I have not. The city has made it extremely easy for unruly people to pick on other individuals based on where they are staying and in A LOT of complaints been racially profiled. This has been documented.
- 473 I have called twice on a house near me. Once for 8 cars every weekend (which is allowed!) and once for never putting their 4 trash cans away.
- 474 No.
The oversight and policing of STVRs is a JOB.
- 478 No reason to call.
- 479 I don't have the correct number to call. I HAVE called our PGA West Security guards when I almost hit a "kid" driving a golf cart after dark with no lights!!! Frustrating!!!
- 482 We have tried to be good neighbors and have called the owner directly when we have issues. He has generally been responsive but we're concerned about future ongoing trouble and are also concerned about retribution if we report him.
- 489 Over 20 times
- 490 takes forever to get a response, why bother.
- 491 I have not found the hotline to be responsive. I rely on PGA West security
- 494 At least in the last six months. I am tired of having to police my neighborhood every weekend.
Your new hotline answering service is worthless. They don't know the streets or how to even spell the names. One I even mispronounced La Quinta! At least employ a local company.
- 495 A couple of times for noise
- 499 3 times
- 500 I've called our HOA security patrol to report infractions (trespassing on private property--the golf course, cars blocking driveways.
- 503 When there was a problem in the neighbourhood with noise, I didn't think about the presence of the hotline. It was very late at night, too. Frankly, I just forgot about its existence.
- 505 Once
- 506 I personally have not but my partner that lives with me has.
- 509 Approximately 10 times (including 3 times in one night).
- 514 Neighbors have called for us as they too were impacted by the behavior at 45100 Coldbrook Lane
- 515 3 times
- 519 was not aware off such a service

Written Comments:
Survey Questions #12 & 13: Have you called Hotline or Code enforcement? ; Explain

520 Appx 8 times

521 Twenty times plus ten times to the police.

522 By the time anyone responds tenants have departed

526 N/A

527 Several times. I never hear back from them, so I don't know if they're doing anything.

528 No need, noise issue was over one year.

Written Comments:

Survey #

Questions #15: Do you have any other comments regarding STVRs?

- 2 The city is licensing STVRs them with more bedrooms than the house designed, people get packed in way beyond the structure and density design of a neighborhood. What idiot could not figure the out. Have STVRs with less than 30 day terms in commercial zoned areas if you going to allow them, other otherwise, they need to go.
- 5 We used to have a STVR next door. It was noisy and the partying never ended.
- 7 There are too many part time rentals. We are losing our neighborhoods.
- 8 I have 4 STVR in my block, and we've never had any problems. Just penalize the homes that cause consistent problems. I support STVR's in the neighborhood because in the 37 yrs of living in the cove, houses are better taken care of and curb side appeal has improved and I credit STVR's for this improvement. In addition, the tax benefits to the city, reduces the amount of taxes we'd have to pay as residents for services that we have become accustomed to. Don't penalize all because of a few.
- 9 Address the actual problems ie noise and trash and the offenders. Banning short term rentals punishes a lot of responsible home owners and will have a flow on effect for the community as a whole. This is a very emotional issue for many which as been multiplied by the increased demand for people to let off steam this year.
- 10 Not all STRs are bad. The city can manage this better and hold the guest accountable for their actions. The owners can only do so much.
- 11 I worry about the city deciding about the new commercial zones for STVR. They already changed the zone in the cove with no resident input or vote. As a charter city, the city manager and council seem to have that power and like it!
- 13 There are so many derelict homes here that the STVRs are improving the look of the neighborhood but need to be policed much more with designated enforcement. With all the tax dollars collected for STVRs this should be a no brainer. There should be a standard contract that all STVR renters sign that has been created by the city and STVR owners with restrictions spelled out. Mostly to number of guests. If any restrictions are broken, city should have the right to evict the renters ASAP.
- 14 We need to keep the good ones, get rid of the non compliant ones, and DO NOT ADD ANY NEW ONES!
My neighborhood is saturated!
- 15 We are 50 year residents of the cove and love this city. Our children were raised here and we have all been active volunteers and contributing members of the community for decades. Several of our friends have had horrendous experiences with STVR's and a couple are looking to move. We are not about to give up our little piece of paradise and are appalled by the dismissive attitudes of some council members and the mayor towards the very people they were elected to serve. How can we help?
- 16 Limit the number of properties on any given street that can be used as STVR's - first come, first served basis til limit is reached. Possibly rotating permits to renew every other or every third year to allow other property owners a chance to be approved on that street. Permits should NOT be renewed automatically - and should include a review of complaints for that property. Set a ceiling for complaints - high number = NO RENEWAL!
- 17 I think home share should also have some limits on #of people/cars etc. I also understand that many stvrs have a clause in their rental agreements that the renter pays any fines incurred during their stay. This negates the purpose of the fine and should be outlawed.
- 18 Your first question does not allow for multiple answers. I am a full time resident and I am also a STVR owner.
- 21 This survey is a great start, but only brushes the surface.
- 24 My biggest complaint is the density, on the North side of Calle Paloma there are now 5 permitted STVR's and 2 that operate randomly with out a permit out of 13 homes. This should have never been allowed in the first place.
- 28 Property value remains high with STVR in my opinion
- 30 STVR's are awesome for our city. They provide significant income and employment for cleaners, gardeners, pool maintenance and so on.

Written Comments:

Survey #	Questions #15: Do you have any other comments regarding STVRs?
32	We'll lose tax revenue at our stores and restaurants by eliminating STR's and also lodging tax. How will we make up this money???
34	I will loose my income if they ban them. It will put me and lot of people on unemployment. Hotels hire people but lay them off during summer and then have to go back on unemployment.
37	Again, we are where we are. If we eliminate them it will be catastrophic for the area to both business and residential property values. The city should enact better enforcement and establish direct FINES to the renters by law if they are making noise or behaving in an improper manner. These remedies should include immediate eviction- fining the property owners is like fining hertz rent a car if a driver renting a car is speeding. Fine the people who are causing the problem. Civilly..
38	Find a middle ground, not all STRs are bad and not all full time residents are good.
39	Will loose job and income. Hotels pay below min wage and put me on unemployment off season. I prefer working for STVRs. Don't kill lower middle class and make Rich hotel owners richer.
40	last year, yes
41	On my block it is a minor inconvenience, but i recognize in some areas this is out of control but Council apparently doesnt care.
43	Get them out of our lovely neighborhoods. Those same people would not appreciate us coming to their neighborhood and being disrespectful and disruptive
44	<p>1. This is a blatantly biased anti STVR survey. The results won't be very meaningful and certainly won't reflect how the community feels on the issue.</p> <p>2. There is a problem with Stvrs with respect to quality of life. Banning is not the solution (prop value loss, millions lost TOT and sales tax). Enforcement is the answer and weeding out negligent Stvr owners and their managers.</p>
45	Live and let live. Over regulation can be just as bad as no regulation. Inconsiderate owners should be addressed but not at the expense of owners freedom to manage their homes as is legally allowed.
46	I do not own an STVR but I enjoy staying in them when I travel. I feel there has to be a compromise. The guests should be responsible for there behavior. The owners should be nearby or have someone nearby to monitor and help enforce rules.
50	I live in between two Airbnbs and honestly I don't mind it at all. They seem to be behaving well and haven't given me any problems. I think if we continue to improve compliance (siilar to Palm Springs, who has a time-tested and scalable solution), everyone will be able to find a happy, middle ground.
52	Haven't called because the noise I had gotten is a few homes from mine, next time I'll.
53	<p>I rent out two rooms in my home during festivities! I am always present and enjoy my guests!</p> <p>Since Covid I have suspended renting out my rooms!</p> <p>I look forward to be able to again!</p> <p>Thank you!</p> <p>Carol</p>
56	The STVRs do not belong in a neighborhood. Build hotels or Vacation condos for the vacationers. The full time residents should have more rights living here, but this City Council seems to favor moving us out and replacing us with noisy party houses.
57	Home Share already happens all over La Quinta. Is the thinking that this would be an alternative to STVR? I don't understand why the question is here. That is not a solution. If La Quinta bans STVR, the city will lose millions. Events that bring people to our area will move elsewhere. This will impact all business that rely on those events to survive. People need to look at the overall picture. There are ways to do this. Banning STVR will cause bigger issues in the future.
59	41 years cove was R1. 4 years ago it was changed to Cove Residential. I was not notified of this change. I am very unhappy with the council and the city about all of this STVR business!

Written Comments:

Survey #	Questions #15: Do you have any other comments regarding STVRs?
62	I have more issues with a fellow long term resident and their dogs and their 5+ cars that they park on the street. Good luck.
63	They are the option to bring tourism into the valley which brings jobs
66	The STVRs are taking over La Quinta, something needs to be done !!!
69	They are not addressing density in city or neighborhoods.
72	I didn't have a problem with STVR at first. In fact, we often use them ourselves. We are quality renters, very respectful and conscientious...but they went too far and we're being run out. People are leaving because of it and the maor is pretty snarky about the subject. A better plan would have been to ck with the residents first before instituting an uncontrolled handout of permits. Thank you.
74	I am fine with 1 in 25 maximum including in home hosts. Anything higher than that and it's too much work for the residents and it changes the nature of a neighborhood.
77	Let's let the home owner decide on what they want to do with their property, they pay for it, and should be allowed to do with it as they please. In my opinion, a lot of others against STVRs are uninformed about the the family or persons income and ability to help with getting ahead financially.
79	There are many people here who do not have the ability to relocate. They must stay and suffer the consequences of illegal motels running commercial enterprises in residential areas.
81	Yes, but the text limiter does not allow more than a couple sentences.
84	In PGA West I think short term rentals makes economic sense since we have three public golf courses plus two restaurants. We have been in PGA West for 9 years and never witnessed any behavior that we found to be offensive. Children may make a little bit too mguh noise but isn't that what they are supposed to do?
85	STVRs have changed the neighborhood, putting us on edge
87	I would like to see these STVR's to at least be required to rent their home out for not less than 28 days. I want my old neighbor back!!!!
91	children driving golf carts and using facilities not covered in rentals. Dogs and pets on the streets along with children on bikes and skate boards.
92	Rent a hotel room. I want to live with residents, not transients who have zero vested interest in PGA West.
93	As full-time residents and members of a private club, we support the local businesses, shops and restaurants, and pay our taxes. Residential zones are supposed to be residences, NOT businesses, which STVRs are. We just don't understand how this is legal. We want to live in a SAFE neighborhood without all kinds of strangers coming and going constantly. And we want trespassers to stay off the golf course!
94	I have two stvr's on either side. I think there should not let any more in my complex.
101	Eliminating and or setting lengthening the rental times will not hurt the home values unlike what STVRs supporters claim. Having STVRs hurts the community. Would you buy a home with a vacation rental on either side of that home? No. There is no such thing as renting your home out responsibly as supporters say they do. Even stricter rules and regulations will not work. Try enforcing them. Who's responsible for enforcing them?
103	At PGAW the problem seems to be enforcement. Golf courses are different from neighborhoods. Local security is useless and police should not be responsible for noise and car issues or over crowding. Way too many odd people roaming neighborhoods that were once quiet and safe!! Too many kids driving golf carts, too many people on golf courses without authority, too many cars parked on streets, too many people crowded into houses, etc., etc. This used to be only during Coachella weeks, now.....

Written Comments:

Survey #	Questions #15: Do you have any other comments regarding STVRs?
107	STVR is not why we purchased here and has significantly down graded our neighborhood and our family's safety
108	No STVR should be allowed less than 28 days
109	When we purchased our home, STVRs were not in existence in our neighborhood, now we are being over run with them. I don't believe signage should be permitted on the properties advertising them to lease or who the management company is. No other business, hairdresser, yoga instructor, accountant, etc. is allowed to have a sign advertising their services. It alerts undesirable people a house may be vacant some of the time. Short term rentals are high end hotels & a business.
115	It is changing the quality of our lives. We moved here because of the peace and quiet and now it is literally being destroyed by short term rentals!
116	City should stop exploiting it's communities for cash. Protect the people you represent.
122	I am one of many that are waiting to see what the city does with STVR as to continuing residing in LQ or moving else where. I hope the city does what is best for all residents not just STVR investors.
127	We intend to be moving into our condo full-time in the near future. The very thought of STVR's is frightening and could possibly affect our retirement very negatively. This is not why we bought in PGAWest 28 years ago.
128	Enforcing the STVRs rules as it occurs.
130	The frequency of problems is increasing so I will need to start making calls if it persists
132	We called PGA west command center about noise violation. They fined US instead of the house we called about. It took months and much consternation before they acknowledged their error. Makes us not want to call again.
134	Time is of the essence in eliminating STVR's from residential communities! Problem gets worse every month especially with COVID!
142	I believe STVR's are a vital part of our economy and are good for tourism in our area. I have used STVR's in other cities for various reasons and they are much better option at times than getting a hotel room. If a few STVR's are causing problems, their permits should be revoked.
144	Besides the noise and lack of respect for our property and golf course, these homes don't belong to our club and help pay dues that benefit our club & community. I wonder why the PGAWEST Club doesn't back this organization!
145	If the City Council cannot or will not act quickly enough, I would support modification of the PGA West CC&Rs to limit STVRs in the interim.
149	WE are here 8 months a year and am really tired of the rentals. Understand the problem but please limit them. We paid good money for our homes to be bothered by noise.
152	We need to realize that La Quinta is a vacation destination. I bought a home at PGA West after staying at a STVR myself. That experience led me to purchase a home here for my family. I feel STVR are a good asset for La Quinta.
156	Many properties in PGA West were purchased with the understanding that if they wanted to rent their homes out longer term basis's it would be legal. That's fair. My observation is that it's the nightly and weekend renters who are causing most of the problems. We'd favor a 28 day minimum rental period or at least 14 days.
161	Called PGA WEST Security many times
164	High speeds and drinking tend to increase on short term weekend or short term holiday renting - does not take a genius to figure that out. 10 day minimum rentals allow for family vacations and keeps the riff-raff out!!
167	I will start calling all violations from now on.

Written Comments:

Survey #

Questions #15: Do you have any other comments regarding STVRs?

- 168 Not allowing STVR'S next door, the parking is a total nightmare.. think about us full time residents.
THIS IS OUR HOME
- 169 I believe limited density of STVR in a community is essential.
- 171 Hotels are specially built for the purpose of short term stays. Why not let them be the source for this type of activity and leave residential areas alone.
- 176 Occupancy limit needs to be less and enforcement more prompt and fines higher and third complaint they should lose license
- 178 When problems arise, we call PGA West Security
- 182 let's don't overreact
- 187 When done correctly they are fine. It is usually the few who mess it up for everyone.
- 199 Transient occupancy tax is not worth eliminating the community we had before the massive proliferation of STVRs.
- 201 Yes, 30 day minimum, much stricter rules!
- 206 Ban them. Commercial properties should not be allowed in residential areas.

If the program is kept, then give notice to all homeowners within 500 feet of an application being submitted. It's the law for building permits, why not STVRs.
- 221 Long term vacation rentals appear to care about the property they are renting. Short term rentals are simply party houses, very often young people, who could care less about the property or the neighbors because they are only there for a few nights. These type rentals should be in designated areas only.
- 222 Again, the city has approved STVRs without any regard to density making streets within our neighborhood like living on a college campus...parties until late, people running around scantily clothed or nude, playing/running out on the golf course, cars parked all over, trash piled up. Frankly I have a neighbor who has a lot of parties with friends and family that are borderline irritating, so just dealing with the owners' behaviors is enough.
- 226 Again, I am concerned mainly about short term rentals at PGA West only
- 228 I do not want my neighborhood treated as a hotel
- 233 We live in a private home and NOT in a hotel. If someone desires to a short term stay in the area, let them move into a hotel.
- 236 Yes, we feel as if we are living next to and across the fairway and across the street from mini motels. Out by 10 a.m. and then the next ones come in by 4 p.m. and start to party. More cars than should be and safety is a big factor of who is moving in. We are saturated with these mini motels where the people coming in don't care how much noise they make or what they do but knowing the rules. They think the rules don't apply to them.
- 237 PGA west feels like a hotel not a community. So disappointed I bought here.

It's a place full of strangers not neighbors.
- 238 STVRs deteriorate the quality of residential communities & are not compatible with their purpose. STVR clients are on vacation & often want to blow off steam/celebrate. Homeowners are not immune to such behaviour, but the incidence of this is not constant. STVRs result in a steady stream of celebrants. In some cases, celebrants are intoxicated/under the influence of drugs. This is unsafe for existing residents & not what we paid for. Over time people will move from LQ if this persists.
- 239 Please I ask you to SUPPORT homeowner's rights and keep the revenue that STRs contribute to our town. If an HOA decides to eliminate and change rules, that is beyond the city's concern. The city should not be able to revoke current licenses due a few vocal voices. There are MANY MANY people in this town that run cottage industry businesses in their homes. The short term rental business is no different. If you plan to go after one - you better plan to go after them all.

Written Comments:

Survey #	Questions #15: Do you have any other comments regarding STVRs?
240	Americans should be free to rent their homes as they wish.
244	We are seriously considering leaving LaQuinta where we pay property taxes exceeding \$12,000 per year. Our street is filled with STVRs and they have ruined our quality of life for which we pay dearly.
251	Thank you for spearheading this movement
253	This is not an commercial area, so why is the city Allowing this. Yes the money issue. If not stopped it will only get worse. As it's is PGA West has an reputation for STVRs. This again is supposed to be Only residential. People in PGA West are fed up what is going on. Many have Said they will Move.
258	All STVR's should limited to a minimum 30 day rental, including those that are all grandfathered in, not just new buyers. That seems fair to our community.
260	Single family residential communities are not zoned for business operation and short term rental is definitely a business.
265	I think this whole issue is overblown. It's just not a big deal or a big problem. I think the city and city council should spend its time and resources on other things.
266	As renters for the past 6 years, we have never had any concerns. We treat the homes like they are our own and neighbors accordingly as well. We are also members at PGA West.
267	There are rules and permitting regulations in place, use them, allow the current laws to work. Educate homeowners and neighbors. If I have a problem I will address it with phone calls and I would expect someone to respond. I was away for five days and had a dog sitter who allow our dog to bark. I was fined \$300 by our Res 1 HOA for that one night. It won't happen again. What is going on with other complaints about noise? Are there fines? Enforce current laws and regulations.
274	We have a home we built on Inverness at PGA West. I am not a fan of others coming into our area and having really no responsibility to the neighbors.
275	Just two weeks ago another home across the golf course behind my house on Bellerive, had very loud partiers at midnight. I called the gate and he told me to call the command center and that he would not call them. I thought that was his job! Also I was told by the gate security employee on a previous occurrence in October that I should call the police! He acted like he didn't want to be bothered... so frustrating! Isn't that his job to send someone over to tell the parties of the CC&R rule?
281	the rental homes literally ran me out of my own home that we loved. that along with PGA West not enforcing the city rules, let alone their own rules is why we moved and will most likely quit PGA West
282	The elected officials in Laquinta have turned a blind eye to the issue and have made their mission obvious in trading off the quality of life of the residents who elected them for the tax benefits from STVRs.Their justification that Laquinta is now a "Transient Destination " and not a community is an outrage to the residents. The leadership and the direction they have put the City is misguided .
289	From what I understand, the residents in the COVE have had issues. It's the owners responsibility to screen and manage their STVRs. It's not a good idea to punish all for some bad apples. Clearly this generates income for the owners and they would lose that.
292	The STVRs are operating as unsupervised Motels in Residential Zoned areas. Even Motels require a residential manager. The Neighborhoods are disintegrating, as is our Lifestyle. Many have given up and moved.
297	We are very supportive of tourism activity in this he valley. However we are not supportive of this arrangement that puts the burden on homeowners so rdnting parties and city can mske a profit (assuming the city reslly foes). Put commercial activity in commercial zones

Written Comments:

Survey # Questions #15: Do you have any other comments regarding STVRs?

- 298 If you don't like them, move. You have no right to tell other people how to use their property. Stop trying to take away my liberty. What if I have to rent out my house because there is a change in my personal situation? Check your entitlement.

There are rules set up to deal with noise or disturbances. If a house consistently gets complaints, take its license. But stop trying to punish the vast majority of rental owners who do it right.
- 308 We believe that there should be a 30 day minimum for this to get the riff-raff out and get a feeling of a more safe neighborhood. Also due to COVID we do not think this is safe for our community. We have 4 short term rental very close to us. Constant coming and going...
- 314 Something needs to be done, we have friends who are moving out of PGA West because of STVRs constantly causing issues.
- 318 STVR are a very good way to "advertise" the neighborhood, it helps the owner, city and county with revenue. I can see both side, as a point, PGA West has STVR all over and the stories of out of control renters, parties into the early morning is a matter for enforcement by the Sheriffs Office. The more complaints that are recored the more evidence of violations that can be shown. STVR are good with limits and strict regulations. As a full time home owner, I do not want STVR on the private side
- 324 Long term rentals cater to a more respectful clientele than short term weekend pool parties

I would like all STVR in PGA West eliminated and only permit long term of 30 days or greater
- 328 We recognize current homeowners will be grandfathered in, but the proliferation of stvr's at PGA West has completely changed our neighborhood from "residential" to "resort". There is nothing wrong with allowing rentals longer than 28 days, with all community rules communicated to renters and enforced (such as occupancy limits, noise, encroachment on golf course, cars not on streets longer than 72 hours etc etc) and these are the types of points that need to be "sold" to rental owners for vote!
- 334 We're a residential community not an incubator for "would be" motels operated by absentee landlords. They are businesses and beginning to destroy the fabric of our neighborhood. We are losing good neighbors who are fed up with this situation and voting with their feet. The City is driven by myopic greed in its embrace of STVRs. Is the money it generates even a consideration when it comes to the long term livability of our neighborhoods? Stop it now!
- 338 Vacationers should stay in hotels.
- 347 I didn't move to a quiet neighborhood in PGA West from Los Angeles to have high density rentals all over the street. Not a good look for PGA West and miserable for those of us who live here. Have considered moving.
- 350 UPGRADE OUR COMMUNITY BY ELIMINATING ALL RENTALS NOW!!!
- 354 Ban them
- 367 Don't allow stvrs in residential neighborhoods!
- 369 GET A LIFE:

LIBERALS LOVE ANYTHING THAT IS MANDATORY FOR OTHERS TO DO!
- 370 75% of the owners are absent tea and not even taking direct responsibility for their property local residents are paying the price for the cities miss management of other projects and needing the revenue from ST ER's
- 372 1 month minimum STVR
- 373 I fear that we will lose even more friends if STVRs go away. Some people can't afford their houses out here without renting them on occasion, I know that real estate deals have fallen through when the buyer learns that STVR permits are not being issued. Real estate values will suffer. We cannot change the STVR rules based on this year. 2020 is an anomaly with rentals because of COVID. Please consider tabling this issue until such time as things are back to normal. Thank you.

Written Comments:

Survey # Questions #15: Do you have any other comments regarding STVRs?

- 380 Something needs to be done now to preserve the neighborhoods. The city should have been ahead of this problem years ago. It's tone-deaf to say that 'STRs are here to stay and we just have to learn to live together', and 'we aren't the same community we were 20 years ago'.
They are addicted to the revenues. As tax payers, we need to know the expenses!

- 381 I understood that there might be a ruling at some level that if there were 2 or 3 complaints within a specified period, some type of action/suspension of the STVR would occur. This seems logical to me. I would make it 2.
I also read the instructions for a renter received for a STVR that stated that there were two golf driving ranges in the area, Stadium and Norman, as if a renter would have access. That's not right ...!!

- 383 In areas like PGA West there are clear restrictions on renter behavior. They need to be rigidly enforced, fines imposed, and unruly belligerent types arrested. If these things were done, maybe the other measures would be considerably less necessary, if not unnecessary.

- 384 About 10 years ago, as a board member of PGAWest, we attempted to change our CC&Rs to limit rentals to 30 days or longer. The realtors, in mass, killed the measure by telling all homeowners that by voting for such a rule change, you would limit your ability to sell your home. THIS CONDITION STILL EXISTS! At the last RES II Board meeting, the motion to follow the Fairways by going out to vote, the one dissenting board member was a realtor. Today the opposite is true

- 386 More regulations are not the answer for STVR's . I do not want to police my neighbors houses . Grandfathering those that we have currently will allow time for owners to convert to 28 day minimum stays over a 24 month period . Thanks for allowing me to voice my opinion .

- 388 Absolute ban on rentals of less than 30 days. Extend existing STVR rules to these longer-term rentals.

- 389 I do not wish to see owners who bought expecting this type of use to be subjected to financial harm but as a person who uses this home as an escape from the city, from noise, from traffic I would support seeing this time of use banned. A phase out would be the least impacting on current STVR supporters.

- 391 Yes
Using the STVR hotline seems inefficient
When the hotline is called, they contact the owner (in this case) and the owner quiets them down. From that point it seems nothing more happens. It's always after 10PM and when we are trying to sleep. We also call Command Center with poor results
Do our complaints warrant a citation? We have no way of knowing if this property has been fined, or sited and how many times. Meanwhile the renters continue to come, day after day after day

- 396 I am supporting my HOA in getting rid of STVRs at PGA West Fairways

- 397 This situation MUST be resolved. Our community is not in the motel business! It is obvious this is a problem nationwide and communities that value their properties are putting restrictions on how this problem is handled. Everyday we waste taking surveys and allowing this to go on these homes are being rented out as a fast buck for the owner and a destroyer of the properties around it and the sanity of the people that live in them!

- 402 Do not prohibit homeowners from renting their homes to friends or relatives.

- 403 Stvr need to go. Period

- 405 Should not be allowed in quiet residential areas such as PGA West.
Quality of life is too important especially to year round residents.

- 413 I am disturbed that after I followed all the rules & worked with the Code Enforcement Department to have a problem property cited, our City Manager after being called by tthe STVR owner, chose to reduce the owner's penalties of fines & a 30 day suspension. How does this deter bad behavior by STVR owners who only care about the income generated by their house(s)? And in actuality, these aren't really homes, they are mini-hotels in a residential area.

Written Comments:

Survey #	Questions #15: Do you have any other comments regarding STVRs?
416	We may not be able to eliminate the existing STVR's and they could continue to be a nuisance. I would recommend a nominal increase in HOA dues primarily for creating law enforcement that has the teeth to enforce the existing laws presently on the books.
418	Please work together to find an optimum solution for all parties.
422	Get rid of them, so we can have our lives back.
423	Get rid of them!
424	I think STVR are the death of neighborhoods. I certainly do not want to be anywhere near STVRs. The other side of the street I live on are filled with 6plexs that are being used as STVR. I'm thinking of moving out of the area because of the issues with STVR.
429	STVRs are ruining the neighborhood
434	I would like to see STVRs either eliminated or kept with a 28 day minimum.
441	Yes STR's Turning our neighborhoods into cheap motels with a lot of the rental people assuming they own the place because they are renting.
442	We have a STVR next door. Currently, we have new renters every few days and we would like to see this changed.
445	We would like them out of our neighborhood due to the lack of respect the renters have for full-time residents.
447	Because rental mgt company's do not or can not enforce the rules of the HOA, there appears the only solution to maintaining a residential neighborhood is to legislate the base problem away
448	People that rent do not respect the fact that the golf course is not a place to play football or catch, etc. Some afternoons we've seen kids running in and out of the bunkers on the course when people are still out there playing golf. They also think it's a place they can ride their bikes or walk their dogs.
449	Hopefully, meaningful legislation will be passed that returns the rational tranquility & pleasure of home ownership in our community.
456	for ten years we had a condo in PGA West that we rented in total 2-3 months/year with no issues of any kind. No longer own a house we rent.
459	Renting is an opportunity for people to enjoy the desert in a house environment where long-term use and ownership is impractical. I disagree with those who push "not in my backyard" positions
459	Keep our community for families and retirees who actually live here!
467	Short-term vacation rental is designed for commercial areas the La Quinta Cove and most residential areas are for home owners we want to live in privacy without being disturbed by tourist or strangers designate new areas for vacation rental because I don't want any near me I'm tired of them and hearing it every weekend
468	I believe that STVRs help our economy and to phase them completely out or make it to difficult for them is like shooting our selves in the foot. I think there probably should be strict noise laws and get the hotline number out so all residents know to call it if renters are not following noise or numbers regulations with renters getting the fines and not the people that are renting being responsible for those fees.
470	It is the right of a homeowner to rent, sell there home without government intrusion. If the homeowner does not respect neighbors or laws then there should be a penalty to pay. A few residents are raising this issue of renting ones home and creating a problem that costs all of us and the City of La Quinta \$\$\$\$\$. The revenue that the City of La Quinta receives from TOT income benefits all residents.

Written Comments:

Survey #	Questions #15: Do you have any other comments regarding STVRs?
473	Thank you for putting this together. How will we find results?
474	They are a threat to a community. Council endorsing threats to the communities of the city they govern is sick.
477	STVRs are great for the city and community. I have been approached to sell my home to investors several times and while I don't need or want to sell I would hate for my property value to drastically decrease, which will happen if they're banned. I'm at my home now for the season and haven't had one issue with unruly guests and my neighbors home is an STVR. I'm wondering if the complaints that the city receives are even valid because the community is quiet and peaceful.
479	Short term renters are an issue....noisy, they throw footballs on the golf course (act as if it's their playground), and let their dogs off leash on the golf course as well. Big issue.
483	Many years ago we all moved here because this is a very special golf community. Now people with money are buying up homes for STR's just to make a few easy bucks. The two brothers who own the house across the street from me, as well as another house around the corner, don't live anywhere near here. I know that because I've met them. Members are leaving. This will eventually destroy PGA West!
485	I support STVRs as they increase curb appeal and overall property values. Limiting the amount of guests residing in z home is sufficient and reducing noise levels is appreciated.
486	If the stay at home order comes into to effect based on the 85% of ICU capacity, STR should be shut down immediately by Order of the Mayor with corresponding enforcement. Allowing STR to continue in any form encourages nonessential travel in violation of the stay at home order.
487	Let's work together to keep rentals with a balance. If all properties were occupied full time rentals wouldn't be such a issue but part time or no time owners allow people to think they have quiet and privacy and any noise is a issue. The community is a vacation community let's embrace both.
492	Let visitors stay in hotels and time shares. There are plenty of empty rooms right now.
494	This growth with no forethought is a shame to the city. If this can't pay for itself and all the support that it entails to give residents their neighborhoods back then cease!
497	I have been fortunate not to live next door to an STVR home. I sympathize with those who do. I would like to see STRs limited or not allowed at PGA West, but I know the difficulty in changing the CC&Rs.
500	PLEASE INCLUDE HOA'S IN ANY NEW RULES REGARDING USAGE, SUCH AS A 28-DAY MINIMUM RENTAL PERIOD. PEOPLE WHO RENT FOR A WEEKEND ADD NOTHING FOR THE CITY; THEY PARTY AT THE RENTAL HOUSE ALL WEEKEND, DO NOT GO TO RESTAURANTS, ETC. IT'S AS IF WE RESIDENTS PAY OUR HOA DUES TO PROVIDE A WELL-MAINTAINED VACATION ENVIRONMENT, NICE POOLS, ETC., FOR THE RENTERS, WHO PAY THE HOA'S NOTHING IN RETURN. HOA GOVERNING DOCUMENTS SET A TOO HIGH THRESHOLD FOR US TO CONTROL STVRs. HOA'S NEED CITY'S HELP
501	Having STVRs diminishes the feel of neighborhoods and it feels like living next to a motel. You never know who is coming and going or if the renters are reliable. Even though we've had no significant problems with the STVR next door (minor issues with trash collection). We really miss having the security of knowing our neighbors. Overall I think it contributes to the potential for criminal activity and decreases home value.
503	I believe it is important for residents to know each other, their families and vehicles. It helps us keep an eye out for suspicious behaviour. All these rentals brings a continual flow of unknowns into the neighbourhood, making that kind of watchfulness difficult.
505	Current methods for "rooting out" non-permitted STVRs by surveying websites is both unlawful and largely unproductive. It does not deal with the problems in neighborhoods - it is just a money grab for the city.
506	Please take this issue seriously. I do not have an issue with a resident renting their home or a room via a standard rental agreement. STVRs are turning our community into a commercial zone, competing with hotels and making it very difficult for workers or families to find long term housing in the area. The residents of LaQuinta's needs and desires are taking a backseat to offsite investors and the revenue that is generated by STVRs. Living here is similar to being surrounded by resorts!

Written Comments:	
Survey #	Questions #15: Do you have any other comments regarding STVRs?

- 509 I'm against full time STVRs that are owned and operated by businesses. These are not ran by people who live in the area or are people who live at the property. They don't screen the people renting the property and this allows for individuals to rent the property, party, and become a nuisance to the neighbors.
- 510 HELP!!!
- 514 STVRs devalue everyone's property values due to their poor upkeep and lack of respect toward full time homeowners. This is manifested by guests having loud parties (over the limit of 10 persons often) leaving full trash cans and stealing neighbors trash cans for overflow. In addition renters are parking blocking homeowners driveways and cars are often 6 or more at one time.
- 516 I have not been personally impacted. I am supporting the effort because I am a resident and we need everyone to be aware of the problem and support the effort to change it if that is even possible.
- 520 If I can't run a business out of my home, why can people on both sides of me use their house for a business?

This has ruined our LQ experience. After 30 years in this same neighborhood we want to sell but are worried we'll inflict another STVR on our remaining friends and neighbors.
- 521 We definitely think they should be phased out as soon as possible. Our quality of life and our property value has been negatively affected.
- 523 Disallowing STVR income is an infringement on law abiding homeowners' rights. Property tax paying citizen purchase homes for to earn a living and can screen tenants to prevent noise and parking problems that violate other neighbors' rights. I do not believe in punishing everyone for the violations of a few. That is a juvenile classroom style policy and against citizens' rights. Neighbors have a right to enjoy their neighborhoods and those that break the rules should be punished with severe fine
- 526 Consideration first and foremost should be for the full-time residence live in a neighborhood with STVRs, Not for those who are purchasing homes for investment and short term rental purposes. There should be a directory of renters who are banned from using any STDR in the area if they have been fined more than twice within a Calendar year
- 527 Last week was a bad one, not counting "Coachella" and the other one....men screaming in the back yard about 25 feet from my bedroom. I heard a shot, and then complete silence from the men. I called the police. Silence the remainder of the night.
- 528 Good Luck to you!
- 529 Its funny that the people that complain about STVRs in their area are the first ones to travel out of town and enjoy STVRS in other resort or vacation communities. A lot of hypocrites. I am sure if STVRS were eliminated these same complainers would focus their complaining to lack of law enforcement and fire personnel, restaurants closing, and the city not maintaining the parks and landscaping like we are used to. Like the STVRS or hate them, bottom line is we need the taxes and tourists.
- 531 I live in close proximity to the greatest density of STVRs in LQ. It is especially horrible on weekends and during festivals. I am in a gated community that does not allow rentals under 28 days. We even have a hard time with illegal STVRs in our community. It is a whole different type of renter that comes in short term and we have a lot of issues with these people. They just don't care about anyone but themselves.
- 535 I want to live in a neighborhood with neighbors. This constant stream of strangers is very unnerving. I feel very unsafe all the time.
- 539 STVR should be limited to at least 30 days and no less
- 542 We just purchased our home and moved in 5 months ago. We have not used the hotline but are very aware of it and appreciate it. It seems like there are several homes that have many many cars and over occupancy and the traffic noise can be an issue. But we have not used the hotline as of yet.
- 546 Longer stays with ENFORCEMENT and meaningful consequences for owners and renters

Written Comments:

Survey #	Questions #15: Do you have any other comments regarding STVRs?
548	I support home share where the homeowner is present during the rental stay.
549	Its very disturbing that at this point local residents have had all of our rights to privacy and property compromised for the benefit of the TOT.
557	Regulations, I feel, need to take into consideration that our lots are exceptionally small. My bedroom window is 12 feet from STVR pool. Thank goodness the jacuzzi is on the other side. But that poor neighbor now has that noise. Renters don't care if jacuzzi is on 24-7. It's loud by itself. Renters drink, get louder, invite other people to party. Money is being made off our discomfort, by the city and the owners. It's despicable. I can repeat phone conversations, tell you dinner menus.
559	We have called PGA West security but not police or city. Have also called club when issue was visitors on golf course.
563	It seemed to work during the festivals, now it has gotten out of control.
564	STVR s should be banned in Pga west. They are ruining the quality of our neighborhood. They are rude, disrespectful, noisy and don't obey the rules. We did not retire here to hear loud boisterous parties.
573	I am fortunate to live in an area of PGA west where there appear to be few rentals around me. It hasn't impacted me but I have seen some pretty bad conduct by renters during the daylight hours during the music festivals. I can only imagine it goes on all night too. Fortunately not around my area
574	I believe STVRs should be permitted, but City does tighter/more creative enforcement. Some examples: require STVR owners to take training; City inspect ads; City selectively inspect homes. HOAs be required to enforce City codes more strictly & engage police more often.
575	NO STVR in Residential Neighborhoods in La Quinta. That is why they have invented the hotels. Mt house was advertised and sold as a property of a residential neighborhood. STVRs are business that do not have any business operating in residential neighborhoods.
577	It appears, the concerts and pandemic have increased the rental market and this created more security issues. With little public discussion, it appears, the "rush" for a decision, could have neighbor fighting neighbor. Let's think through the many options that occur in other neighborhoods, and vote for a solution that benefits all..
582	I bought a home in PGA West because it was a beautiful, private gated community for golf and social activities. STVRs have destroyed that wonderful place to live by violating so many existing rules and regulations of happiness and safety.
588	STVR's have a very compromising effect on the neighborhood feel and sense of community which are the characteristics at PGA W that prompted most of us to buy here in the first place. Furthermore when renters start partying and the noise begins...usually late in the evening....affected neighbors have a difficult time getting immediate relief. Yes they can call hot lines, security personel, etc. but there are no real consequences to the renters....like monetary fines and /or expulsion.
589	The Occupancy Tax helps. The business they bring to the area helps. But if people are having issues with the STVRs that they live adjacent to or near, then more neighborhood awareness and guidelines should be considered for homeowners who wish to use their home as an STVR.
591	(Continued from No. 7 above) The resulting car traffic and renter noise is not acceptable for this former quiet block. There's a place for STVR's but please not in R-1 neighborhoods.
596	When we bought in PGA WEST about 10 years ago, Air B&B's were not an issue. We have known couples who have moved because of constant parties and short term rentals. Our immediate neighbours are lovely but there are getting to be more short term rentals and home purchases are being made not for the buyers to live in but on the basis of short term rentals which are a problem for anyone wanting a quiet lifestyle.

Written Comments:

Survey #

Questions #15: Do you have any other comments regarding STVRs?

- 601 Wished the short term rentals would stop! Its been a nightmare in hell for me! I bought a place in a PRIVATE country club, not a RESORT. I pay high assc. dues to live here! Not right that we have to put up with this noise! It was peaceful living here til people from Chicago bought house next door and built a pool for purpose of renting house out to make a second income! They don't live here so the noise doesn't effect them!People rent it to get away and PARTY! Please stop these rentals!
- 602 We expect additional rental issues as two additional homes out of the 14 in our HOA have just sold and are being changed to short term rentals.
- 604 These little hotels have no place in a residential neighborhood.
- 605 Get rid of them. They are a plague on our lives. We don't need a second one.
- 608 STVRs need to be phased out as soon as possible to restore the peace and tranquillity of the La Quinta Cove Community. Thank You
- 609 Does anyone believe putting more STVRs into residential neighborhoods will improve the residents quality of life. How can putting 12 people into a home "designed" with four bedrooms not disrupt the character of the neighborhood. The proposal to peanut butter STVRs evenly across the community will impact more residents lives. At least when they're concentrated they are disrupting each other.
- 611 There is no reason the council should be subjecting the residents to having to live like this, we have considered leaving La Quinta over this issue. I could not recommend in good faith at this time with this issue unresolved, anyone moving to this city while other valley cities have been proactive to reclaim their stature, La Quinta city officials seem to have sold out to the high dollar interest Why would they detail what the STVR issue costs the city yearly, they only talk about TOT collected
- 612 I have been fortunate that I don't have an STVR next to me; however, if a neighbor should sell, I could be faced with an STVR next to me. I moved to PGA West to retire and enjoy peace and quiet. I want it to remain a residential community and not a business for rentals.
- 613 FROM OUR EXPERIENCE IN MONTAGE, INDIO, CA THEY CHANGED THE COMMUNITY FROM FAMILY COMMUNITY TO TOO MANY STVR'S. OWNERS OF THE STVR'S NOT KEEPING UP PROPERTY, THEREBY NO SENSE OF COMMUNITY.
- 617 Please, please do not allow this non-standard use of residential neighborhoods to continue. There are numerous lodging and resort properties in the area, please let our neighborhood be a neighborhood again, so we can sleep at night, and enjoy our outdoor areas once in awhile. I did not purchase this home so I could live next door to a hotel, and certainly not the hotel pool!! Not what we had in mind for our retirement years, not at all. Thank You
- 618 I know many many individuals who cannot sleep at night over this issue. Others are moving and selling their homes to investors who do not live or vote in La Quinta and are inflating real estate prices for the sould pupose of turning the hones into STVRs thereby making it impossible for families to purchase for the soul purpose of raising their kids and having community. The single family neighborhoods of La Quinta are for "Single Families" not transients. This is not a hotel.
- 620 We have 9 on our street and only one is not a bad apple. The rest are party houses and they don't care about respecting the neighbors. The answer is just say no. Two of them have massive fines and closed down. they don't care still rent out and get fined every weekend.
- 621 I prefer hotels, resorts and vacationers stay in defined "party zones" as not to degrade La Quinta's premium communities. Thank you.
- 622 Iff HOA's supersede city ordinances, I would prefer the city of LQ eliminate business licenses for all rentals of less than 28 days.
- 626 Another bad idea brought to you by the Internet. Dump it, keep building hotels. STVR administrators can sell their property right now while the market is up!
- 627 Got to figure out ways to get posers to license properties legally
- 628 I haste that we have lost all privacy in PGA West. I've lived here for past 22 years and its not the same neighborhood unfortunately.

<u>Written Comments:</u>	
Survey #	Questions #15: Do you have any other comments regarding STVRs?

- 629 Makes me sick city council supports outside business investors instead of La Quinta residents. City council must support their citizens, who voted them into office, and stop STVR nightly rentals in La Quinta neighborhoods.
- 630 It is destroying our neighborhoods and our investment in our homes
Transient occupancy is for hotels not neighborhoods with children and families
- 631 STVRs in the Cove have grown out of the practice of short term rentals by residents for special events like Coachella and PGA tournaments. The Air B&B reservation services have facilitated an expansion that created Ad Hoc Corporate growth that takes advantage of a non-regulated environment. COVID has driven demand way beyond even normal market expansion. The result is an artificial inflation of property values that will collapse when normal returns and regulations catch up.
- 632 For number 8 why not have better enforcement for the people offending now without banning rentals.It sounds like it is hard for rental owners to get help to get the offenders out of houses.