



visit us at <https://www.neighborsforneighborhoodslq.org/>
or email us at donald@neighborsforneighborhoods.org

Neighbors for Neighborhoods LQ (N4N) are developing relevant data on residents' impacted by STVRs. After consulting with La Quinta city staff, N4N is surveying residents in proximity to Short Term Vacation Rentals (STVRs) in order to:

- *Seek comments and experiences of residents who encounter STVRs in their neighborhoods.*
- *Identify any improvements to the current STVR program rules and regulations that should be considered.*
- *Inform residents of the 24/7 STVR hotline and evaluate how it is being utilized.*

You are receiving this survey because your La Quinta property is near an STVR. This confidential survey will take less than 5 minutes to complete. Individual responses will remain confidential and only summarized data will be shared.

*** 1. What best describes you?**

- Full-time resident
- Part-time resident
- Seasonal
- Other

2. Which La Quinta community do you reside?

- Acacia
- Bella Vista
- Cactus Flower
- Cove
- ...

- Desert Club Estates
- Desert Pride
- Estates at Happy Point
- Highland Palms Neighborhood
- Indian Springs Neighborhood
- La Fonda Neighborhood
- La Quinta Highlands
- Marbella
- Monticello
- PGA WEST
- Puerta Azul
- Rancho Ocotillo
- Santerra
- Sonrosa
- Sunflower
- Topaz
- Other

3. Are you aware of any STVRs located near your residence?

- Yes
- No
- Not sure/Don't know

4. If you answered "YES" to question 3 above, Are the STVR(s)?

- Permitted
- Unpermitted
- Don't know

**5. Have you experienced any of the following from the STVRs located near your home?
Please mark ALL that apply.**

- None
- Noise
- Safety
- Parking
- Trash
- Loss of sleep
- Overcrowding of guests, more than the home is intended to accommodate
- Trespassing, disrespectful of neighbors
- Loss of neighbors and friends
- Other

6. Are you aware the City provides a 24/7 hotline for reporting STVR complaints?

- Yes
- No

7. Have you called the 24/7 hotline with an STVR complaint at any time in the past year?

- Yes
- No

7a. If "Yes", How many times? (If "No", skip to 7b.)

Min = 1 1 2 3 4 5 6 7 8 9 10 Max = 10

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

7b. If "No", why did you not use the 24/7 hotline to report a STVR complaint?

- Was not aware of the 24/7 hotline
- Situation has improved
- No results from previous calls
- Fear of Retaliation
- Do not want to be a first responder
- Concerned reporting may effect my property future value
- Other

8. Would you submit an anonymous STVR complaint to the 24/7 hotline?

- Yes
- No

9. The City will only accept audio/video recordings of disturbances as evidence if the witness agrees to attest to the validity of the recording. Would you be willing to do so?

- Yes
- No

10. Have you provided your opinions on STVRs to the City council with text, email, phone call, or spoken at a meeting within the past year?

- Yes
- No

11. Have you reported STVR complaints to the Riverside County Sheriff's Department within the past year?

- Yes
- No

12. What issues and/or concerns would cause you, or have caused you in the past, to call the 24/7 hotline? Please specify

0/500

13. Do you have any other comments regarding STVRs you would like to add?

0/500

Submit Survey

If you just opted in, you're consenting to receive marketing emails from: Neighbors for Neighborhoods LQ, PO Box 1571, La Quinta, CA 92247-9997. You can revoke your consent to receive emails at any time by using the SafeUnsubscribe® link, found at the bottom of every email. [Emails are serviced by Constant Contact](#)